



Guidance for Electrical Contractors for the Temporary De-Energisation of Electrical Supplies

Introduction

This document is intended to provide additional guidance to electrical contractors who require Electricity North West electrical connection to a property to be temporarily de-energised in order to facilitate safe working on a consumer's electrical installation.

The following definitions shall apply in this document:

Disconnection – Removal of all distribution assets from site

De-energisation – Removal of distributor service fuse only

Contact should initially be made with the company that supplies power (i.e. the company whom bills are paid).

Procedure for the Permanent Disconnection of Electrical Supplies

Requests for the permanent disconnection of electrical supplies from Electricity North West distribution network should be referred to Electricity North West Customer Service Desk.

Tel. 0800 195 4141

Procedure for the Temporary De-Energisation of Electrical Supplies

Electricity North West would advise all enquiries for temporary de-energisation to be directed to their supplier, however as these details are frequently subject to change a single point contact has been established to provide this information:

“Electricity North West Electricity Meter Point Administration Service” (MPAS).

Tel. 0870 751 0093

MPAS will provide relevant information regarding the supplier to persons responsible for the account.

The supplier will then arrange for an authorised person to attend site to remove / replace and seal the service termination cut out fuse.

Charges may be applied for this service.

Installation of Double Pole Isolators

In accordance with Engineering Recommendation P25/1 (1996) in some connection arrangements it may be possible to install double pole isolators between the electricity meter and the consumer unit for ease of isolation by the customer.

It is not the policy of Electricity North West to install double pole isolators for this purpose.

Where a customer wishes to install a double pole isolator the ownership of the equipment shall be clearly marked and the installation of the equipment shall be in accordance with BS7671 (2001): - IEE Wiring Regulations 16th Edition.

New Connections and Service Alterations

Refer to Electricity North West Company Website: www.enwl.co.uk

Technical Information

Requests for information regarding the supply characteristics of an existing installation should be directed to Electricity North West Customer Service Desk.

Tel. 0800 195 4141

Upon request Electricity North West shall provide:

- The maximum prospective short circuit current at the supply terminals
- The maximum earth loop impedance of the earth fault path outside the installation (for low voltage connections)
- The type and rating of the distributor's protective device nearest the supply terminals
- The type of earthing system applicable to the connection
- Details of number of phases, frequency and voltage at which the electricity is supplies and permitted variations.

Electricity North West will not advise on the Earthing and Bonding requirements of the premises as responsibility for this lies with the installer.

Electricity No Supplies (24hr) Tel: 0800 195 4141