

Q2 Newsletter- Generation

Welcome to our Incentive on Connections Engagement (ICE) Q2 newsletter for Generation. I hope you will enjoy catching up on our progress and news over the last few months.

I am extremely proud as our teams continue to deliver the high standards of service you have come to expect during these unprecedented times. We have continued to host a number of successful interactive virtual meetings and webinars over the last quarter and from your feedback I strongly believe the quality of the sessions has not been compromised. Thank you once again for your participation, feedback and contributions and for engaging with us. I look forward to taking part in ICE related sessions with you throughout the remainder of this year.



Take care, and please get in touch with the [team](#) should you have any questions.

Ami's ICE update

1.

Firstly, I want to start by expressing how impressed I am at how we have adapted and embraced the challenges our business has faced during unprecedented times. Not only have we shifted to a virtual approach with our engagement activities, but our home working environment now feels like the norm for some of us.

This quarter has been busy for our Incentive on Connections Engagement (ICE) Team. Ofgem's consultation window is now open and we are reviewing the submitted stakeholder comments received, following our 2019-20 submission. We are delighted that you; our stakeholders; have taken the time to review and remark on our reports.



In terms of our 2020-21 ICE workplan, I am pleased to share with you that we are on track with our progress. We are currently outperforming our KPI targets for Time to Quote and Time to Connect. I am extremely proud that as we approach the end of the half way mark, we are achieving what we have committed to you as our stakeholders.

We are looking forward to the opportunities that Q3 brings and plenty more chances for us to get together with you. Furthermore, Keep your eyes peeled for upcoming opportunities to register for our upcoming online Generation workshops which will be listed on our [website](#) shortly. Please also remember that you are able to request a [surgery appointment](#) with any one of our Business Connections experts to discuss a specific topic at your convenience. For your safety, these appointments can be held online or over-the-phone.

Finally, if you have missed one of our event opportunities over the last couple of months, please be sure to check our [website](#) for recorded webinars. As always if you have any questions, please [get in touch](#).

Previous webinar recordings and presentations

Upcoming events

Keep an eye on our [website](#) for our Quarter 2 ICE updates for Distributed Generation EHV / HV and LV, ICP & IDNOs and Unmetered Other which will be published shortly.

Did you know that we also offer storage installations?

Storage systems are particularly useful if you have a renewable energy installation as they allow you to use more of the clean energy you have generated, helping you to further reduce your energy bills and carbon emissions.

Storage systems have fallen in price recently and can provide a number of benefits. You can store excess power from your renewable system, buy cheap electricity at night and store it for use during the day and provide back-up supplies for use in a power cut.

This is possible because of the introduction of smart meters which enable two-way metering of electricity (import and export) and time-of-use tariffs like Economy 7, whereby customers pay different rates for electricity purchased at different times of the day.

If you are interested in having a storage system installed at your property, please check our website for both [Micro-generation](#) and [HV / EHV installations](#). You can also request a [surgery appointment](#) to speak with one of our Connections experts who can guide you through a potential project or application.

Get ready for NMS

We are delighted to inform you that our brand-new Network Management System (NMS) is just weeks away from completion. NMS will enable real time network management for us and ensure that the system performs as efficiently and reliably as possible. The building of an autonomous and self-healing network will ensure that we can meet the future challenges of increased demand, distributed generation and electrification of heat and transport. We trust you will see this as a huge benefit to the service we provide.

The release of NMS will have a minimal impact to our stakeholders, however during the phased crossover period of 4 weeks, we will not be accepting any requests for

energisation during November. We appreciate this suggestion may bring some challenges for you, however we will look to support your organisations where possible during this time.

Powering our Communities Fund

Powering our Communities is an annual seed fund which supports the development of community and local energy in our region.

Applications are invited for projects that support the aim of putting community and local energy at the heart of our communities and, in particular, can demonstrate how they can contribute to the delivery of one or more of the following priorities:

2. Investigating or piloting new business models or new ways of working
3. Scaling up delivery of a community or local energy project or group
4. Engaging communities to ensure 'no-one gets left behind' in the energy system transition.



We will award successful projects between £1,000 and £20,000 from the maximum available fund of £75,000. The project will need a bank account to accept the funding.

You can find further details on the criteria for applicants, additional guidance and the application form on our [website](#).

DSO Strategy Consultations

We would like to thank all of those who participated in our recent consultations on the DSO Strategy, and Grid digitalisation & data strategy. The official consultation process has now closed, but we are still keen to hear your views on our plans. The consultation documents and recording of the supporting webinar can be found on our [website](#)

It is our intention to take onboard the feedback we have received so far, refresh the documents, and develop this into our future business plans; so your feedback is very important to us.

If you have any comments on the documents please [contact us](#)

Flexible Services Update

The results of our Spring 2020 tender have recently been published and are available to view on our website [here](#).

Our upcoming tender will be published soon, so keep your eyes peeled and sign up to our [flexible services distribution list](#) if you'd like to receive a notification once it's live.

Our new requirements will include some services tailored to helping us manage planned outage windows, which will provide our customers with an extra level of security during these periods, and will also provide more opportunities for people to get involved with Flexible Services.

Throughout August we held a number of one to one zoom meetings to gain feedback on our RIIO-ED2 plans. These worked really well and we'd like to now extend these discussions throughout the year to gain your feedback more specifically for Flexible Services. If you're interested in finding out more about how you can participate, or have any questions you would like to ask our Flexible Services team, you can arrange a meeting by emailing flexible.contracts@enwl.co.uk.

5. Useful links

[ICE updates, reports, workplans.](#)

[Previous event presentations, webinar recordings and feedback.](#)

Electricity North West Stakeholder Engagement Newsletter [September 2020](#).

[Book an over-the-phone surgery appointment](#) at a time that suits you to speak with one of our connections experts about current or future projects, complex schemes or a list of possible sites.

6. Get in touch

For all stakeholder enquiries please get in touch with our Incentive on Connections Engagement team at ICE@enwl.co.uk.

If you would like to sign up to receive our e-newsletters and event invites please [register your details here](#).

