Distributed Generation Low Voltage Workshop

22 January 2020



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Lunch & Networking 11:30 – 12:15pm

Welcome & Introduction

ICE 2019-20 Update Shaping our 2020-21 ICE Workplan

Transition to DSO

Flexible Services

Ofgem Significant Code Review Update

555

Coffee Break EREC G98 & G99

Your Post Acceptance Journey Question & Answer Session

Wrap Up & Close

Meet the Team



Mark Williamson



Energy Solutions
Director

Mark is a chartered engineer with over 30 years experience in the electricity supply industry. He is responsible for all new connections to the Electricity North West network in the North West of England. In addition, via our ENWL Construction and Maintenance Ltd division provides control, operation, maintenance and construction services for customer's with private high and low voltage networks.

Hannah Sharratt



Connections Stakeholder
Engagement and Regulation
Manager

Hannah has over 20 years experience in the Utility industry, mostly in programme and project management roles. Hannah's current role focuses on our Connections stakeholder engagement

Keith Evans



Smart Grid Engineer

Keith has recently taken over as the DSO Transition and Smart Grid Engineering Manager. Through this role he is responsible for guiding the business into becoming a Distribution System Operator, which is a key element of ENWs vision of leading the North West to becoming a net Zero Carbon economy.

Meet the Team



Brian Hoy



Head of Market Regulation

Brian has over 30 years of experience working in the electricity industry. He has an engineering background but has worked in the regulatory aspects of new connections for a number of years. Brian represents Electricity North West on connections related matters and leads a number of national industry groups.

Matt Savka



Connections Delivery
Manager

Matt has worked at Electricity North West for over 14 years, during which he has held various roles within Connections from Design Engineer to Business Connections Manager.

Matt's current focus is on design for demand and generation connections in the south of our region.

Gillian Williamson



HV Planning Manager

Gill's role in Strategic Planning includes managing the team responsible for HV connections, providing technical support to our customers from identification of least cost points of connection through post acceptance including protection reviews, fault level studies, power quality assessments and earthing.



Steffan Jones



Infrastructure Solutions Manager

Steffan joined Electricity North West in 2014 as the Infrastructure Solutions Manager, heading up both the Grid and Primary Connections team and the Asset Diversions team. During his 24 year career he has worked in both heavy industry and commercial contracting roles as well as the electrical utility sector. Steffan looks to bring this experience to enhance the customer journey through out the

Chris Thompson



Connections Engineer

Chris has over 21 years of experience in the electrical distribution industry and currently works as a Design Engineer in the Business Connections team based in Carlisle. His role involves design and costing of new electricity networks to facilitate new demand and generation connections, including review and approval of G99 commissioning documents once connected to the network.

Dominic Allan



Design Technician

Dominic works for the Business connections team, containing High Voltage, Low Voltage and Generation engineers providing new connections to customers. Dominic is a design technician undertaking generation and demand projects. The role of the team is to provide new connections to customers in the most efficient, best suited way possible.

What do we want from you today?



- One word Feedback!
- Use the feedback forms and give us your honest opinion
- Contact me, the ICE team or your usual contacts in ENWL at any time to give us feedback
- Mark.Williamson@enwl.co.uk
- ice@enwl.co.uk



Domestic Arrangements



- Don't forget to sign in!
- No Fire Alarms planned
- Emergency Assembly Point
- WCs
- Mobile Phones











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Incentive on Connection Engagement (ICE) 2019-20 Update

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ICE 2019-20 Workplan Performance



➤ Communicate new requirements for EREC G98 & G99 to our
stakeholders, with a minimum of 3 events.

- ✓ 2 webinars hosted and available on our website
- ✓ 2 presentations at our workshops.
- ➤ Engage with stakeholders on our transition to Distribution System Operator (DSO) Strategy
- ✓ Presentation at Low Voltage Generation workshops describing our DSO Strategy and the elements within.

➤ Engage with stakeholders on the flexible services we offer, presenting at a minimum of 2 workshops.

- ✓ Consultation completed. 2 workshop presentations provided.
- ➤ Brief stakeholders on proposed changes to charges in Ofgem's Significant Code Review.
- ✓ Presented at 2 workshops and 1 webinar, with a further webinar planned.
- ➤ Engage with stakeholders on any changes to our approach to A&D fees.
- ✓ Update provided at workshop. No changes to current approach planned.

➤ Engage with stakeholders to review and improve the post acceptance process.

- ✓ Stakeholder discussion held in 1st workshop, proposals discussed at 2nd workshop. On track to deliver.
- > Set up Expert Panel specifically for our DG LV customers & host a minimum of 2 calls.
- ✓ 1 call hosted, 1 more planned this year.

- ➤ Provide a high level of customer service, with the target of an overall satisfaction score of 85%.
- Low response rate.

GIS Update

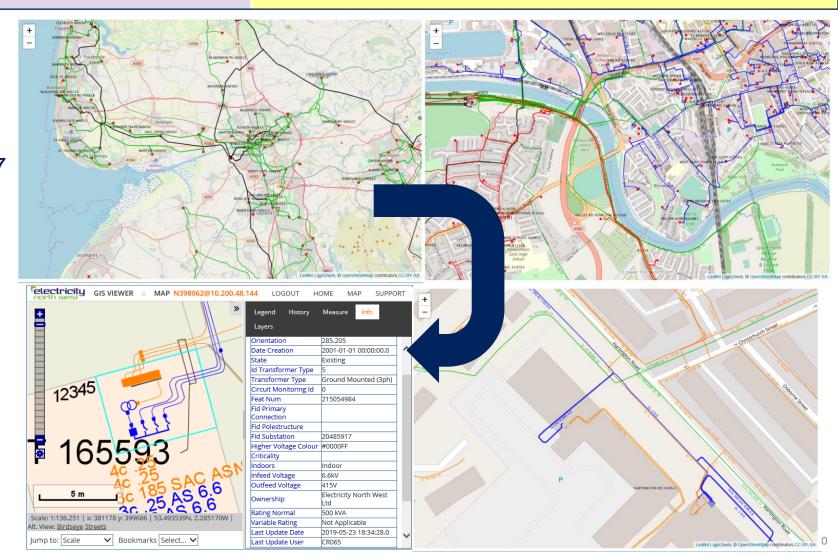
大量

➤ Improve access to Network Information in our Geographical Information System (GIS)

Project in flight. Testing to commence in final quarter,
 with full delivery early next year.

Proposed

- Web based application
- Better access arrangements 24/7
- Update period more frequent –
 improved time delay from site data
 appearing in GIS system
- Simple Browser or Download for your own GIS software
- More information displayed on asset attributes



NMS Update

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➤ Engage with stakeholders on the impact of our new Network Management System (NMS), reviewing the process for preconstruction drawings and communicate any changes

Full implementation of our new NMS deferred to April.
 Presented updates at 2 workshops – no impact or change to DG LV customers.

Control Room Management System (CRMS)

Network Management System (NMS)

Go Live Date: April 2020

Potential impact 1: Provision of 'Pre-built' drawings

Potential impact 2: Booking outage in advance

Potential impact 3: Inform Control Room at energisation

Result: NO IMPACT FOR DG LV CUSTOMERS

NMS
Our new Network
Management
System is purpose
built to cater for
future network
requirements

ICE 2019-20 Workplan Performance



> Outperform the regulatory standard of 45 working days, by providing quotes within an average of 28 working days.

✓ Achieved an average of 23 working days to provide quotes for our LV generation customers.

Business As Usual commitments

	Engage with Community and Local Energy Stakeholders, including 4 engagement events.	✓ Committed to 4 Community Energy workshops. 3 completed, 1 planned
	➤ Offer 5 workshops / surgery sessions for our Low Voltage Distributed Generation customers.	 ✓ 4 surgery sessions offered to our LV generation customers. ✓ 2 workshops hosted for our LV generation stakeholders. ✓ Multiple webinars offered to our LV generation stakeholders.
	➤ Provide quarterly updates on our progress.	✓ Quarterly updates and newsletters published for ICE and for Community Energy.





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Shaping our 2020-21 ICE Workplan

Hannah Sharratt

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Seek feedback from you on what is important and what we can put in place to improve our services to you



Explain our process for ICE



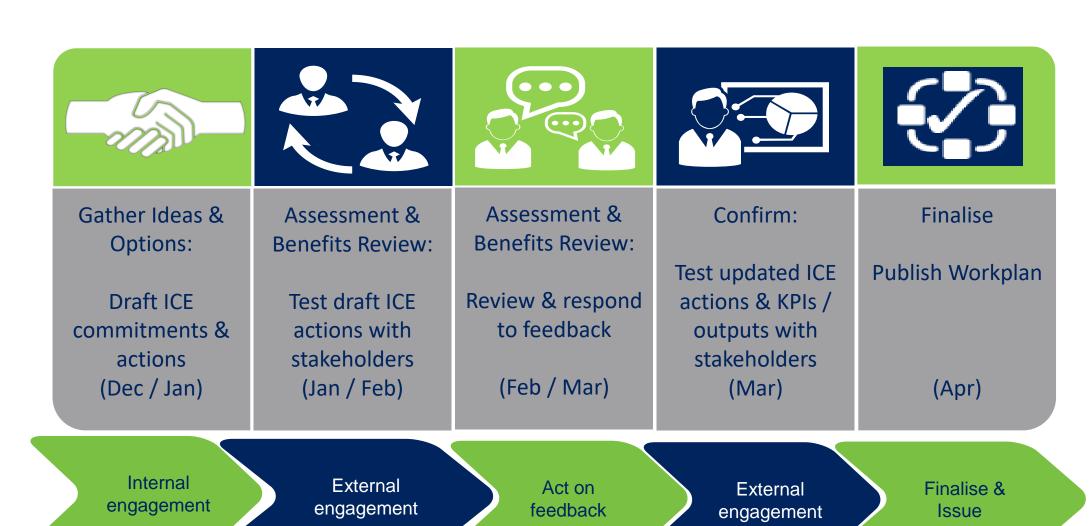
Understand your priorities



Discuss and prioritise potential commitments

2019-20 DG LV ICE Workplan Development





Your Priorities?



- For each of the following topics, please indicate the level of importance to you
 - 1 = low importance, 5 = extremely important

Competition in Connections	Training & Guidance	Clarity of Customer Responsibilities		
Process	Time To Quote	Communication		
Land Rights & Consents	Time To Connect	Ease of application		
Cost	Pre-application support Payment Options			
Interactivity	Access to Information	A&D Fees		
Flexible Connection Options	Clarity of our Requirements	Other factors, eg Highways, National Rail, BEIS		

Proposed DG LV Workplan



How we create the proposed plan...



Draft 2020-21 ICE Workplan

ICE Commitments League – Ranking exercise



- Individual activity: Using the sheets provided, please categorise each proposed ICE commitment.
- Group activity: Using the cards provided, please categorise each proposed ICE commitment.

 Please also provide feedback on our proposed actions, and describe how this will benefit you.

	Team	Played	Won	Drawn	Lost	For	Against	GD	Points	Form
1 -	Liverpool	21	20	1	0	50	14	36	61	$w \mid w \mid w \mid w \mid w$
2 —	Manchester City	22	15	2	5	62	25	37	47	w L w w w
з —	Leicester City	22	14		Into) El	urope	•	45	LLWWL
4 -	Chelsea	22	12	3	7	39	29	10	39	W L W D W
5 —	Manchester United	22	9	7	6	36	25	11	34	LWWLW
6 —	Sheffield United	22	8	8	6	24	21	3	32	W D L L W
7 -	Wolverhampton Wanderers	22	7	10	5	31	28	3	31	WWLLD
8 —	Tottenham Hotspur	22	8	6	8	36	31	5	30	LWDLL
9 —	Crystal Palace	22	7	8	7	20	24	-4	29	LWDDD
10 —	Arsenal	22	6	10	6	29 /lid :	Table	-2	28	D D L W D
11 -	Everton	22	8		IV	/IIG	Table		28	D W W L W
12 —	Southampton	22	8	4	10	27	39	-12	28	w w D w w
13 —	Newcastle United	22	7	5	10	21	34	-13	26	WLLLD
14 —	Brighton & Hove Albion	22	6	6	10	25	30	-5	24	LLWDL
15 —	Burnley	22	7	3	12	24	37	-13	24	WLLLL
16 —	West Ham United	21	6	4	11	25	33	-8	22	W L L W L
17 –	Watford	22	5	7	10	20	34	-14	22	w D w w w
18 —	Aston Villa	22	6	3	13	28	43	-15	21	LWLWL
19 —	AFC Bournemouth	22	5	-	Rele	gati	ion Zo	ne	20	LDLLL
20 —	Norwich City	22	3	5	14	22	45	-23	14	LLDDL



Thank you



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DSO Transition

Keith Evans

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Increasing network complexity



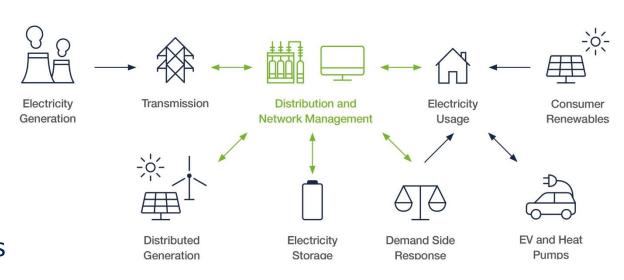
Historically controlling single directional flows

- 18 connections to National Grid transmission network.
- 6 connections to other DNOs

Electricity Generation Distribution Electricity Usage

As a DSO controlling bi directional flows

- 18 connections to National Grid transmission network.
- 6 connections to other DNOs
- Hundreds of connections to IDNOs
- Tens of thousands of customer connections



Distribution System Operation



- A large quantity of the ICE and business change program plans for 2018 & 2019 have been associated with the transition to enhancement of Distribution System Operation functionality within ENWL.
- Distribution System Operation can be segregated into a range of functions, some are inherently
 the responsibility of the DNO to deliver, however many are already widely open to competition
 and market participation.
- Some of the DSO functions were already part of the role of a DNO and will be enhanced, whilst some are completely new.
- We believe that DNOs should retain responsibility for all DSO functions which preserve the system security and are directly liked to the licence obligation of:

"Permit the development, maintenance, and operation of an efficient, co-ordinated, and economical system for the distribution of electricity;" (licence condition 21)

Benefits of DSO transition



Ir Ir	nproved customer experience	 Improved customer experience though sharing of best practice within the ENA Open Networks project
	Efficiency savings	Increase utilisation of networks assets allowing for efficiency savings
	Whole system investment	Improved whole system investment decisions through closer working relationships with other network providers
CO ₂	Low carbon economy	Facilitating the transition to a low carbon economy.
(0.08) (5.48) (44%)	Increased flexibility	 Allowing all customers the ability, independent of size, to participate in energy trading and balancing
	Increased productivity	 Increased productivity as a result of developing new modelling tools, implementing new systems, and improved automation

What have we done to date



Distribution Future Electricity Scenarios Documents

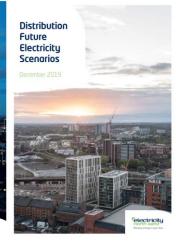
- 2 years of DFES publications
- 2019 FES includes data workbook
 https://www.enwl.co.uk/get-connected/network-information/dfes/

Requests of Flexible Services

- 14 Requirements published
- 5 Tenders undertaken
- 52MW asked for

https://www.enwl.co.uk/get-connected/networkinformation/flexible-services/







What have we done to date



Heat Mapping Tool

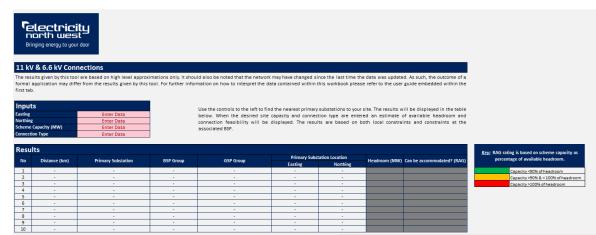
- In 2018 we published the new improved heat mapping tool.
- Tool is updated monthly
- Enables developers to assess the level of capacity that might be available for new connections to our network.
- New geographical functionality added

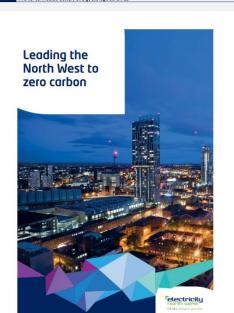
https://www.enwl.co.uk/get-connected/networkinformation/heatmap-tool/

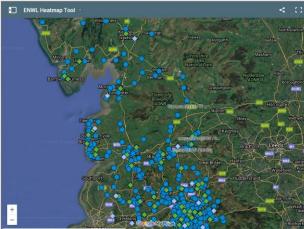
Carbon Plan

- Publication of the carbon plan in 2019
- Maps out how we intend to reduce emissions 10% year on year.

https://www.enwl.co.uk/zero-carbon/leading-the-north-westto-zero-carbon/







What have we done to date



Open Networks Project

- Worked collaboratively with the other industry members to develop shared processes, identify best practices, and enhance whole system development.
- Consultations on: impact assessment, connection queues, interactivity, and flexible services.

http://www.energynetworks.org/electricity/futures/open-networks-project/

Flexible Connections

 We offer constrained or flexible connection offers as standard, which means you could benefit from avoiding reinforcement costs and associated timescales for traditional network reinforcement.

https://www.enwl.co.uk/get-connected/apply-for-a-new-connection/managed-connections/





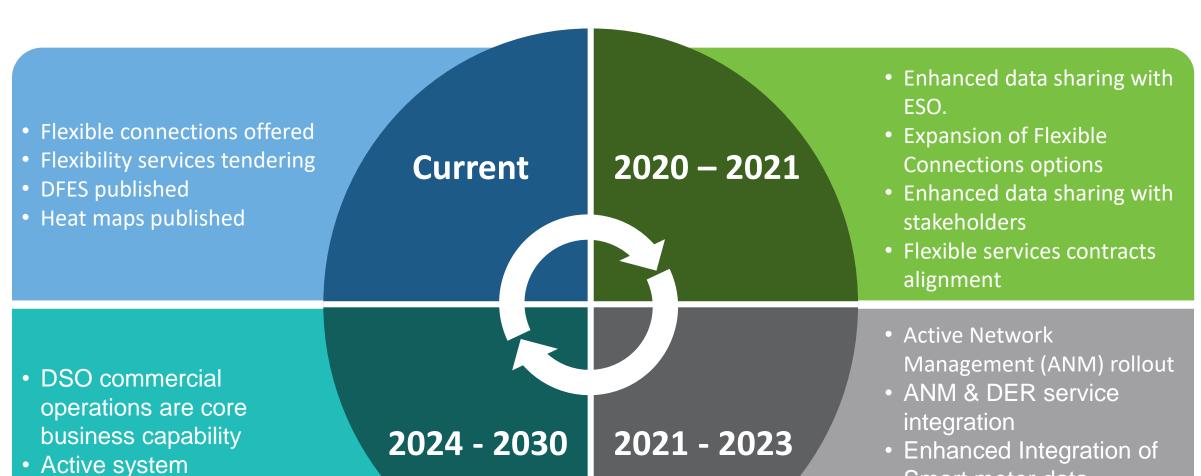
Key points for 2020



- Publication of System Wide Resource Register
- Changes to the interactivity process
- Changes to the queue management process
- Alignment of flexible services contracts with other DNOs
- Publication of Digitisation strategy

management





2

Smart meter data

• ED2 business plan

submission

relectricity north west

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Flexible Services

Keith Evans

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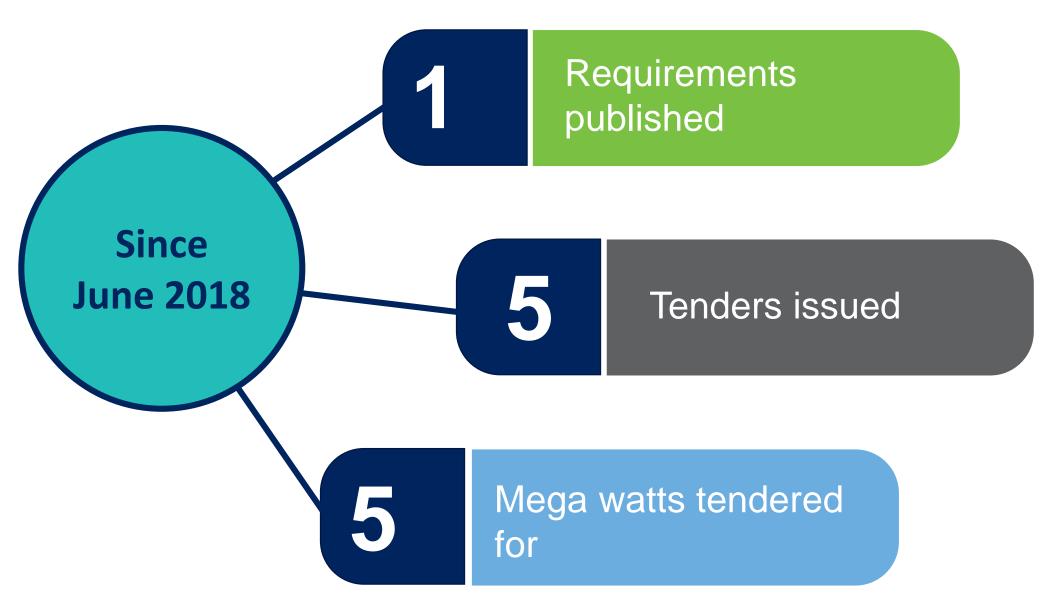






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You said

We did

The minimum size for participation is too high



We reduced the minimum size for directly connected customers to 50kW and aggregated resources to 100kW

The requirement for minute by minute metering is a deterrent



We changed the metering requirement to half-hourly metering

More transparency is needed with documentation



We created the addition information section on our website which includes the template contract and T&Cs

More notice is needed of future requirements



We now sign post our future requirements on our flexibility map on our website

The requirements and associated processes aren't clear



We have extended the clarification window at the beginning of each RfP going forward and have introduced bi-annual workshops

Current requirements



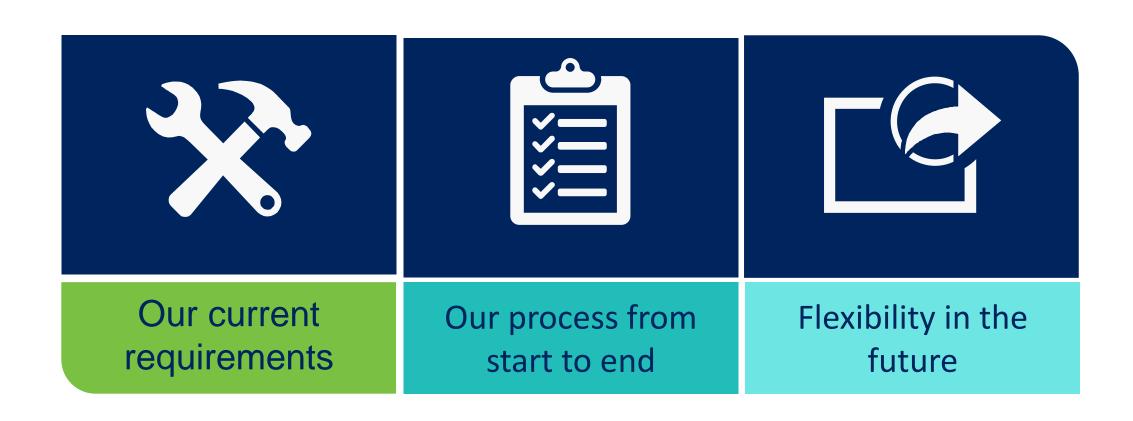


New requirements will be published in Spring

Deadline for submissions was on 13th December

Results of this will be published in March





The full slide deck and summary of feedback is available at on our engagement page



Barriers to Participation

- Geographic
- Price visibility
- Contract length
- Notice period

Additional Information

- HH load profiles
- Technical specification
- Visibility on platforms

Upcoming Workshop





The event will be held at 'Leaf' in Manchester city centre

09:30 - 12:30

You can register for this event through our events page

Please sign up to our <u>distribution list</u> to be notified of the details of this workshop and any future events

Open Networks Project



Feedback from stakeholders from the recent consultation has highlighted the need to make it easier to participate in multiple markets and across distribution network boundaries.

Open Networks are now prioritising consistency between DNO's to facilitate stakeholders and remove barriers to participation.







Digital Strategy Consultation 2019

Hannah Sharratt

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2019 Digital Strategy – Request for feedback



To enable the decarbonisation of energy, the energy network and markets require modernisation. Our **Digital Strategy consultation 2019** describes how we are responding to this need.

Please tell us what you think

Thank you

Strategy highlights:

- Improving accessibility and insight into our data.
- Exploiting the new network management systems to streamline processes and actively manage the network. Developing solutions to support economic growth.
- Improving customer service by providing more accurate information over more channels and through more self-service.

We are committed to delivering a strategy that meets the needs of our customers and stakeholders. To do this we are developing our digital strategy with the help of our customers and stakeholders, as well as sector and technology experts.



View our "Digital Strategy Consultation" on our website here and complete the survey – Please respond by 10th February 2020



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Ofgem's Charging Significant Code Reviews (SCR)

Brian Hoy

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Recap - What is a Significant Code Review?



- A Significant Code Review (SCR) allows Ofgem to initiate wide ranging and holistic change and to implement reform of a code based issue.
- The are two SCRs with regard to charging
 - The Access SCR which is looking at Access rights and 'Forward-Looking Charges'; and
 - The *Targeted Charging Review* (TCR) which looked at how 'residual' network charges should be set. This is now in the implementation phase
- This presentation will cover the scope and timelines of the Access SCR and the potential impacts
- We have a webinar on 6 February at 10am if you are interested in more details (register <u>here</u>)

What is the Access SCR?



- Objective of Access Significant Code Review (SCR): to ensure electricity networks are used efficiently and flexibly, reflecting users' needs and allowing consumers to benefit from new technologies and services while avoiding unnecessary costs on energy bills in general.
 - Access arrangements the nature of users' access to the electricity networks (for example, when users can import/export electricity and how much) and how these rights are allocated:
 - Forward-looking charges —the type of ongoing electricity network charges which signal to users how their actions can ether increase or decrease network costs in the future
- Scope:
 - Review of the definition and choice of transmission and distribution access rights
 - Wide-ranging review of Distribution Use of System (DUoS) network charges
 - Review of distribution connection charging boundary
 - Focussed review of Transmission Network Use of System (TNUoS) charges

Ofgem's approach



- Ofgem's focus this year is on developing and assessing a long-list of options. They are sharing their thinking through two working papers:
 - 1st working paper published September 2019
 - An initial overview and assessment of options for access rights, better locational DUoS signals and charge design.
 - The links between access, charging and procurement of flexibility.
 - 2nd working paper published December 2019
 - Distribution connection charging
 - Small user treatment
 - Focused transmission charging reforms
- A shortlist of options will be assessed in further detail this year, with consultation on their draft SCR conclusions in summer 2020
- Further information on the reviews can be found at
 - http://www.chargingfutures.com/charging-reforms/access-forward-looking-charges/proposed-changes-and-potential-impacts/
 - https://www.ofgem.gov.uk/electricity/transmission-networks/charging/reform-network-access-and-forward-looking-charges

Ofgem's Access and Forward Looking Charging SCR

1ST Working Paper – September 2019





Reform of access rights - recap



Network access rights define the nature of users' access to the network and the capacity they can use (eg how much they can import or export, when and for how long, and whether their access is to be interrupted and what happens if it is).

 It should benefit all network users if we can make better use of capacity and allocate it in a smarter way.

Potential Impacts of Access Right Changes



For IDNOs

Will probably need to reflect arrangements in their agreements with customers

For ICPs

Probably not significantly affected

For Distributed Generation and Demand Customers

Potentially impact existing rights but could introduce more flexible options

Forward Looking Charges - Better Locational DUoS Charges



Treatment of EHV costs for HV/LV customers

All the way model

HV and LV connected customers are charged based on a generic allocative/ultra long-run model per DNO region, while EHV connected customers have highly locational incremental charges

HV/LV baseline

Pancaking/layering

HV and LV connected customers face equivalent charges for EHV costs as EHV connected customers, and then additional charge for HV/LV costs

Extent of locational granularity for HV/LV customers

Extent of variation

Varying by secondary substation/secondary groupings

Varying by primary substation/primary groupings

DNO region charges

Basis for variation

Urban/rural or population density archetypes

Cost of existing network assets

Extent of spare capacity

Reflecting dominant flows

?

Potential Impacts of Forward-Looking Charges Changes



For IDNOs

Will probably need to reflect arrangements in their charges to customers

For ICPs

Probably not significantly affected

For Distributed Generation and Demand Customers

- Potentially impact existing charges with greater variability between locations and very different charging structures.
- However suppliers unlikely to be required to pass the DUoS Charges on directly to customers

Ofgem's Access and Forward Looking Charging SCR 2nd Working Paper December 2019

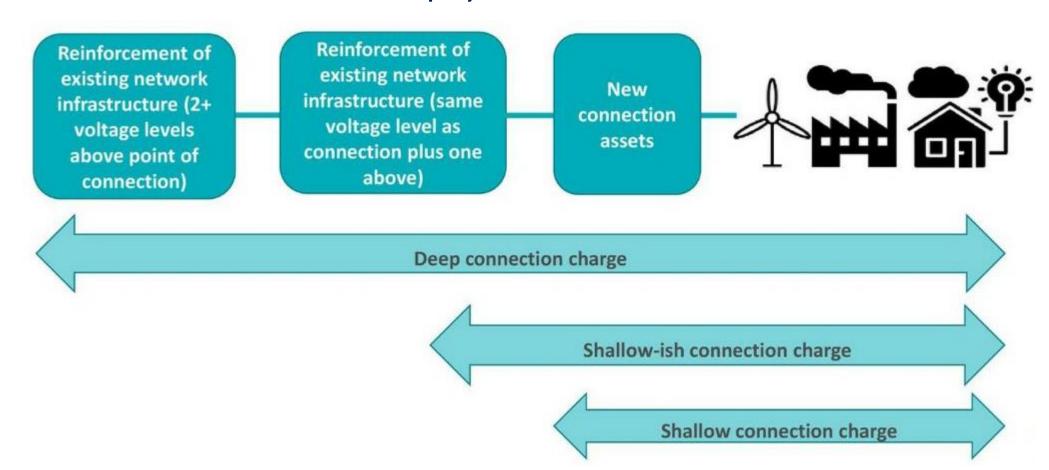




What is the 'connections boundary'?



When connecting to the network there can be different kinds of assets required to make the connection. The 'connections boundary' describes the assets that the customer has to pay for.



How does it work now and what are the issues?



Transmission

- Shallow connection boundary
- Pay for new connecting assets up front or over time
- TOs must fund any necessary reinforcement via RIIO allowances or the ESO could actively manage the constraints through flex markets
- To protect against TOs undertaking reinforcement that is not then used, users provide securities against them cancelling their projects ('user commitment')

Distribution

- Shallow-ish connection boundary
- Pay upfront for new connecting assets and a share of any necessary reinforcement of the upstream network
- Can lead to high connection charges and might reduce incentives for DNOs to invest strategically, but provides a locational signal
- Protects wider consumers from the risk of stranded or under used infrastructure

Potential problems with these arrangements

- The difference between arrangements may be distorting investment decisions or competition between projects
- The connection arrangements could be creating barriers to entry for some users (eg upfront cost) and slow down
 connections of new technologies like distributed generation and EV charging infrastructure

What options are Ofgem considering?



Shallow-ish connection boundary

current arrangements

Shallower

still recovering some reinforcement costs through connection charges, but less than now

Shallow

no longer recovering any reinforcement costs through connection charges

Alternative payment arrangements

it might be possible to combine alternative payment terms such as payment over time with any of the other options

Small users options



Access SCR would consider as a priority area:

- Better defined access rights and greater choice for small users,
- Distribution use of system charging reform and reforms to the distribution connection boundary
- Potential protections to mitigate the potential adverse impacts of the reforms

Small user's workstream will consider:

- Whether adaptations to options may be needed to enable domestic and microbusiness consumers to engage with and benefit from new access and charging arrangements.
- This includes considering whether any protections may be needed for certain groups.

Overview of options

Charging options

Considering whether any limits on the level of locational or temporal granularity or degree of change in dynamic signals may be appropriate for specific types of small user demand

Access options

Considering whether any limits should apply on the choice of access option or level for specific groups of small users, for some or all demand, including a potential core access level option

Wider retail provisions

Considering the role for principles-based obligations or other retail market provisions, including possible approaches to engaging with consumers in relation to any new arrangements

Focused review of Transmission Network Charges



Focused review of transmission network charging covers:

Transmission network charging design for demand users

Transmission network charging design for Distributed Generation

The 'reference node'

Current arrangements



Transmissionconnected generation Transmission access rights

Wider locational transmission charges

Local circuit charges

Explicitly agreed access right

Receives credits or pays charges, based on agreed capacity

Pay charge where relevant

Distribution-connected generation >100MW

Explicitly agreed access right

Receives credits or pays charges, based on agreed capacity

Do not pay charge even where relevant

Distribution-connected generation <100MW

Generally not explicitly agreed right, unless have BEGA Receives credits but charges capped at zero, charges as inverse demand

Do not pay charge even where relevant

Ofgem concerned that these difference could be distorting competition and leading to higher system costs for users

Potential Impacts of 2nd Working Paper Issues



For IDNOs

Implementing different DUoS tariffs into their tariffs to suppliers

For ICPs

 Connection Charging, potentially a move to a much shallower connection boundary with more costs treated as general reinforcement, therefore lower connection costs

For Distributed Generation and Demand Customers

Potentially impacts existing charges generally through the supplier but with lower connection costs

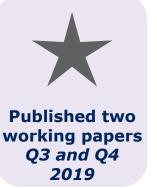
Significant Code Review Timetable and Summary

















Consultation on draft decision and direction



Industry raise code mods. Reforms implemented April 2023

- The reviews are likely to result in major changes to the charging and access arrangements for customers
- Aim is to finalise the proposals mod 2021 in time for DNO RIIO-ED2 Business Plan Submissions
- Reviews are still at an early stage and impacts not yet clear
- Further updates will be provided as further information becomes available.



Questions?

Coffee Break







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Engineering Recommendation G98 & G99

Gill Williamson & Allen Rawcliffe

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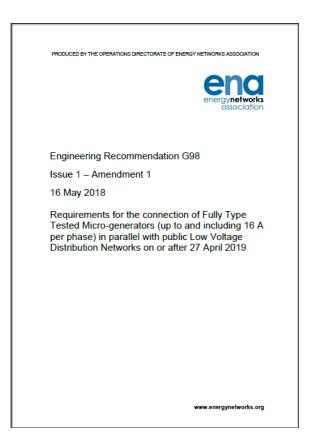
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EREC G98 & EREC G99



G98:

Requirements for the connection of Fully Type
Tested **Micro-generators** (up to and including 16 A
per phase) in parallel with public Low Voltage
Distribution Networks on or after 27 April 2019



Low voltage

Fully Type Tested

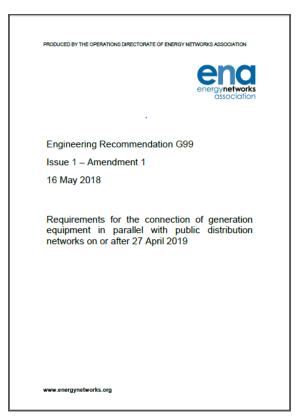
16 Amps per phase

EREC G98 & EREC G99



G99:

Requirements for the connection of generation equipment in parallel with public distribution networks on or after 27 April 2019



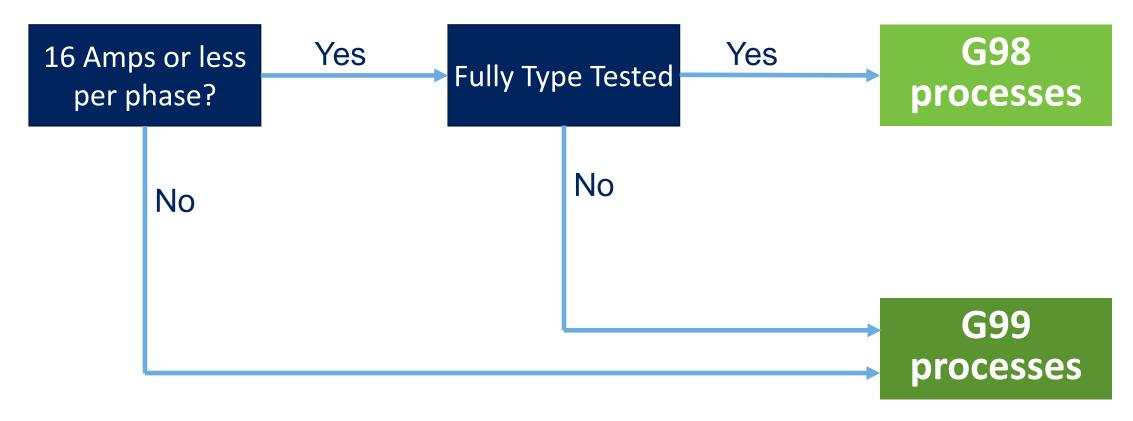
Greater than 800W

Inclusive of Type Testing









How to check whether a generator is type tested...

- 1) Ask the manufacturer
- 2) Check the ENA Type Test Register http://www.ena-eng.org/gen-ttr/
- 3) Ask Electricity North West

EREC G98







Micro generator

A source of electrical energy and all associated interface equipment able to be connected to an electric circuit in a Low Voltage electrical installation and designed to operate in parallel with a public Low Voltage Distribution Network with nominal currents up to and including 16 A per phase.

Fully Type Tested

A Micro-generator which has been tested to ensure that the design meets the relevant technical and compliance requirements of this EREC G98, and for which the Manufacturer has declared that all similar Microgenerators supplied will be constructed to the same standards and will have the same performance. In the case where Interface Protection functionality is included in the tested equipment, all similar products will be manufactured with the same protection settings as the tested product.

EREC G98 – Connection Process



G98 connection procedure is the same as the G83 process, **connect and notify**, except the forms have different names

	G98 Single premises up to and including 16 A per phase including 16 A per phase		
Application		Form A	
Notification	Form B	Form B	
Evidence	If fully type tested but not registered with the ENA- Form C	If fully type tested but not registered with the ENA- Form C	

EREC G98 – Multiple Premises Application



Form A - Application Form

➤ Submit "Application for Connection of Multiple Micro-Generator Installations" G98 Form A

> Submitted to connectionapplications@enwl.co.uk

Receive and accept connection offer

Engineering Recommen	ndation G98 For	m B	energy network
Form B: Inetalls	ation Docume	nt for connection	under G98
Please complete and provide to complete.			
To ABC electricity dis	tribution	DNO	
99 West St, Imaginary To	wn, ZZ99 9AA	abced@wxyz.com	
Customer Details:			
Customer (name)			
Address			
Post Code			
Contact person (if different from Customer)			
Telephone number			
E-mail address			
Customer signature			
Installer Details:			
Installer			
Accreditation / Qualification			
Address			
Post Code			
Contact person			
Telephone Number			
E-mail address			
Installer signature			

EREC G98 – Notifications



Form B - Notification Form

- Notify the DNO (us) within 28 days of commissioning the generating unit (*legal requirement*)
- Submitted by installer
- Latest version available on the ENA website http://www.energynetworks.org/electricity/engineering/distributed-generation/engineering-recommendation-g98.html
- Send supporting information circuit diagram
- > Submitted to G98notifications@enwl.co.uk

Engineering Recommendation G98 Form B



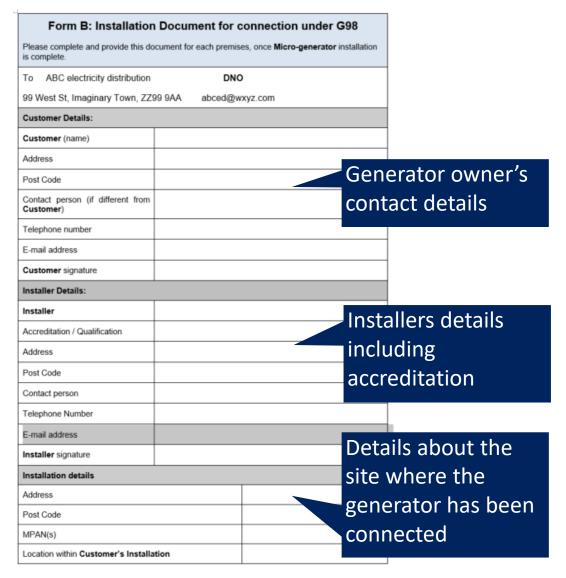
		nt for connection und h premises, once Micro-generato	
To ABC electricity dis	tribution	DNO	
99 West St, Imaginary To	wn, ZZ99 9AA	abced@wxyz.com	
Customer Details:			
Customer (name)			
Address			
Post Code			
Contact person (if different from Customer)			
Telephone number			
E-mail address			
Customer signature			
Installer Details:			
Installer			
Accreditation / Qualification			
Address			
Post Code			
Contact person			
Telephone Number			
E-mail address			
Installer signature			

V2 April 2019

EREC G98 – Notifications



Page 1



Page 2

			parate line for ne single phase sup		xisting ir	nstallation	is and for	differen
munuluctures Do	Date of Installation Type / Primary Energy Source please enter code from table below	Type / Primary	Manufacturer's Ref No (this number should be registered	Micro-generator Registered Capacity in kW				
		on the ENA Type Test Verification	3- Phase Units	Single Phase Units		Power Factor		
			Report Register as Product ID)	Onits	PH1	PH2	PH3	

I declare that the relevant Micro-generators and the installation which together form a Microgenerating Plant within the scope of EREC G98 at the above address, conform to the requirements of EREC G98. This declaration of compliance is confined to Micro-generating Plant tested to EREC G98 or EREC G83 as applicable at the time of commissioning.

Signature

Fossil hard coal

Primary Energy Source | Code Primary Energy Source Code Solar PV Wind Hydro (run of river) 3 Hydro (reservoir)

5 Biomass Other Renewable Fossil gas Waste 9 10 Fossil coal gas Fossil oil 12 Fossil oil shale Fossil peat 14 Geothermal 13 Fossil brown coal/lignite

Hydro pumped storage

16

15

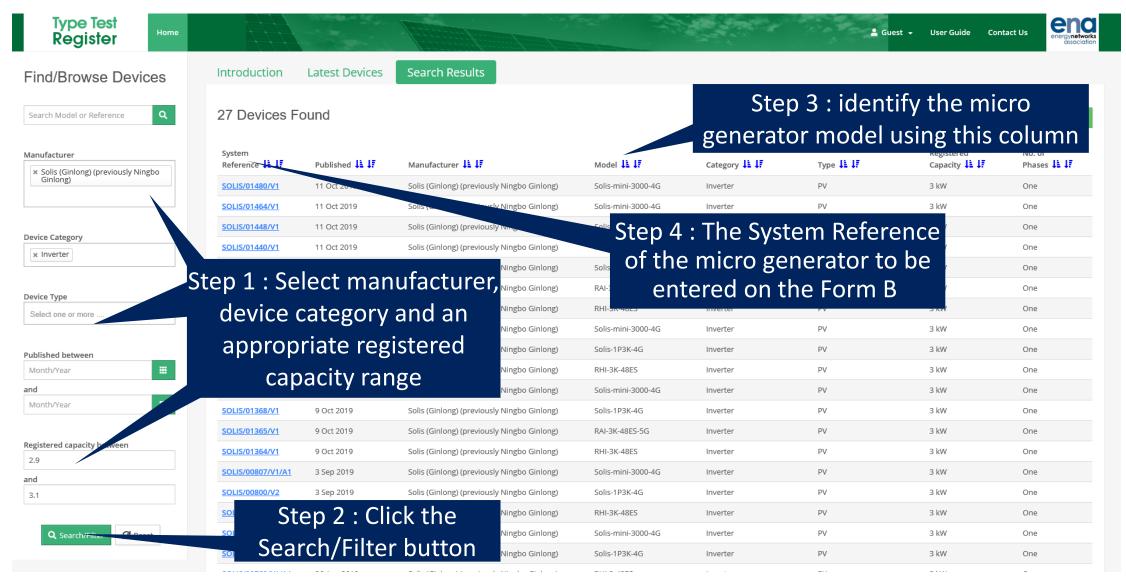
Technical details of the generator (see next slide for guidance on the Manufacture's Reference No.)

Signed declaration of compliance with EREC G98

EREC G98 – Notifications









Type Test Register Manufacturer's Reference No. Demo



> No Manufacturer's Reference Number



NOT on ENA Type Test Register



Submit

Form C – Type Test Verification Report

					associat		
				t Verification	•		
					e requirements of G98. n to the Energy Networks Association		
(ENA).	nould be us	eu when ma	ung a type	Test submissio	i io ne chergy Neworks Association		
Verification	Report Re	gister, the ins	italiation Do	and already r cument should ed to be submit	egistered with the ENA Type Test include the Manufacturer's Reference led.		
form needs	to be comp		wided to the	DNO, to confin	Test Verification Report Register this in that the Micro-generator has been		
Manufactur	er's referen	ce number					
Micro-gene	rator techno	logy					
Manufacturer name							
Address							
Tel				Fax			
E-mall				Web site			
		Connection (Option				
Registered use separate			kW single	phase, single, sp	hase, single, split or three phase system		
more than or connection of			kW three phase				
			kW two phases in three phase system				
			kW two phases split phase system				
Type Tester this docume	d reference int, prior to	number will b	e manufactu site and that	red and tested to	supplied by the company with the above o ensure that they perform as stated in ations are required to ensure that the		
Signed			On behalf (of			
house. Where parts	of the testi	ng are carried	out by pers	ons or organisa I test records an	dual component or by an external test tions other than the Manufacturer then nd results supplied to them to verify that competency to carry out the tests.		

Generators will be requested to disconnect if the generator is found to be non-compliant

EREC G98 – Compliance check



- ➤ Electricity North West check that all installed generators are compliant with G98 requirements based on submitted Form B
- We have legal responsibility to ensure all connected generators are compliant
- > We may need to come back for further information if the form is not complete
- An entry on the ENA Type Test Register is not confirm compliance

ENA Type Test Register

The responsibility for the accuracy and validity of the product information held in the register is on the respective manufacturers who submit their compliance declarations to this register. ENA does not act as an equipment certification body and the presence of a manufacturer's device on ENA's Type Test Register does not indicate whether the device is compliant with the required specification or not. Generation connection customers are responsible for procuring and installing compliant equipment and are expected to undertake their own checks of the compliance of the generation equipment held on the register.

EREC G99

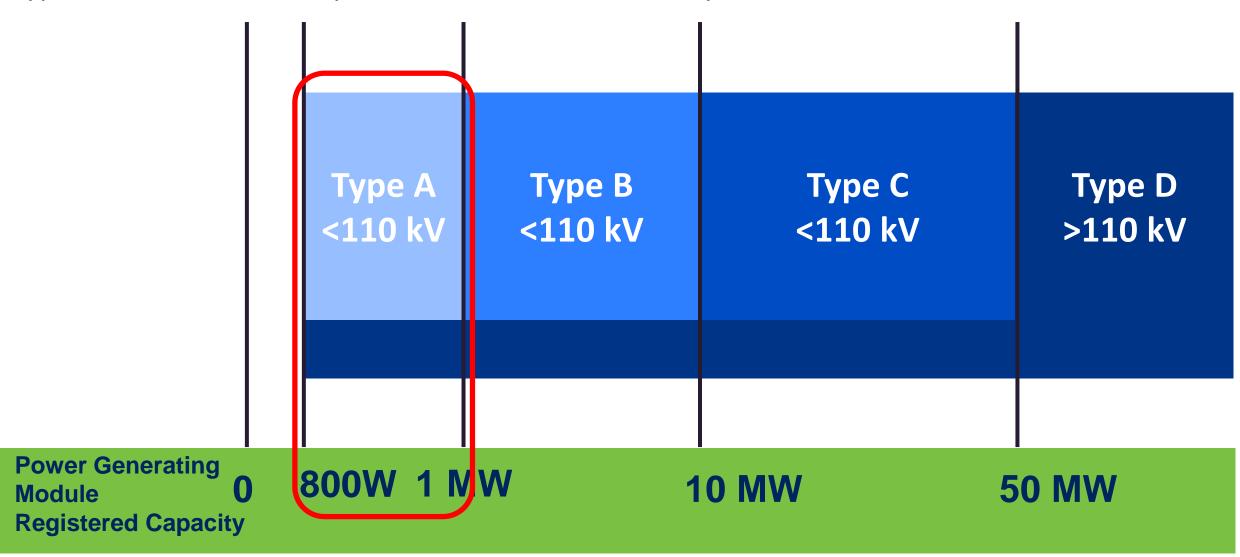




EREC G99 - Types (GB)



•Types affect technical requirements and which forms you use



EREC G99 - Power Generating Units & Power Generating Modules



PGF

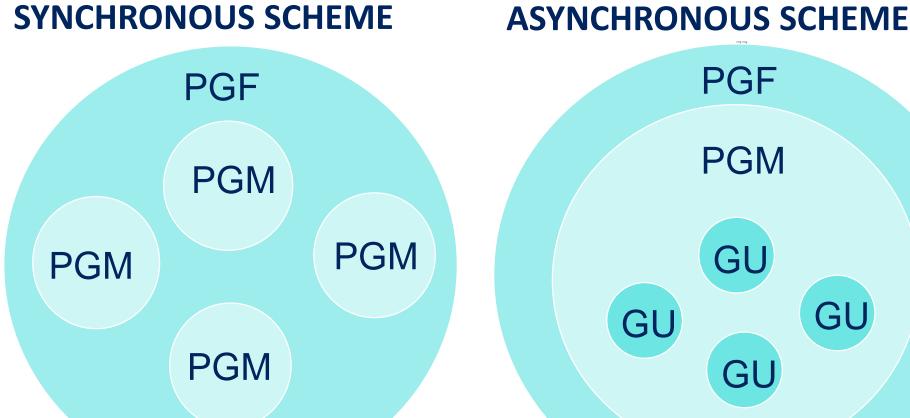
PGM

GL

GU

Types depend on PGM capacity

PGM definition depends on whether the technology is synchronous / asynchronous

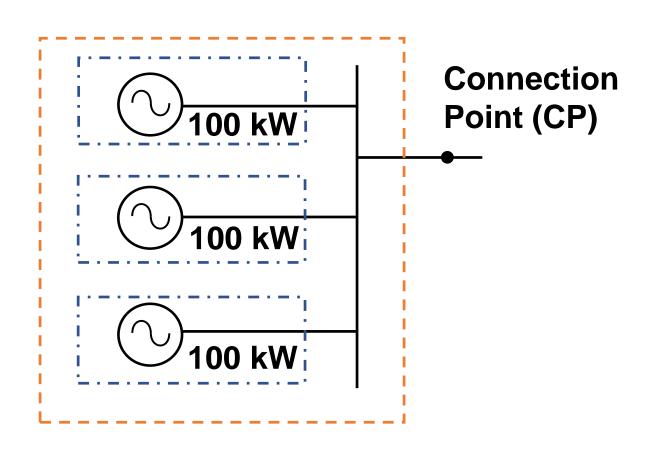


Generating Unit, GU Power Generating Module, PGM Power Generating Facility, PGF

EREC G99 – Type A synchronous machine example



3 x 100 kW Type A Synchronous PGMs = 0.3 MW PGF



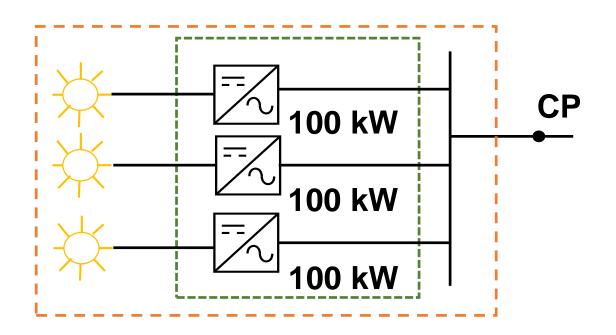
Power Generating Module (PGM) / Synchronous Power Generating Module

Power Generating Facility (PGF)

EREC G99 – Type A asynchronous example



3 x 100 kW Inverter connected GUs = **0.3 MW Type A PPM** = 0.3 MW PGF



Power Generating Module (PGM) / Power Park Module (PPM)

Power Generating Facility (PGF)

EREC G99 – Type A connection processes



Simpler connection processes available for smaller PGMs:-

PGM less than 50kW 3-phase, 17kW single phase

Integrated micro generation and storage installations

Type A greater than 50kW



		G99	
	Less than 50kW	Integrated Micro- generation & storage (each up to & including 16 A per phase)	Greater than 50kW & less than 1MW Type A
Application	Form A1-1	Form A1-2	Standard Application form (SAF)
Notification	Form A3-1	Form A3-2	Form A3-1
Evidence	If not type tested –	If not type tested –	If not type tested-
	Form A2-1	Form A2-1	Form A2-2
	synchronous <50kW,	synchronous <50kW,	synchronous
	Form A2-2	Form A2-2	Form A2-3 inverter
	synchronous >50kW or	synchronous >50kW or	connected gen
	Form A2-3 inverter	Form A2-3 inverter	
	connected gen	connected gen	



Form A1-1 Application Form

- ➤ Submit "Application for Connection of Power Generator Modules with total aggregate capacity <50kW 3-phase and 17kW single phase" G99 Form A1-1
- Include Manufacturer's Reference No. from ENA Type Test register
- ➤ Submit Form A2-1, A2-2 or A2-3 with application if not on ENA Type Test Register
- > Submitted to connectionapplications@enwl.co.uk
- Receive and accept connection offer

ENA Engineering Recommendation G99 Issue 1 Amendment 4 2019

Connection Application Forms for Type A Power Generating Facility (< 50 kW) (Form A1-1) and Integrated Micro Generation and Storage (Form A1- 2)

Form A1-1.: Application for connection of Power Generating Module(s) with Total Aggregate Capacity <50 kW 3-phase or 17 kW single phase

For Power Generating Modules with an aggregate capacity < 50 kW 3-phase or 17 kW single-phase, this simplified application form can be used. For Power Generating Modules with an aggregate capacity > 50 kW 3-phase, the connection application should be made using the Standard Application Form (generally available from the DNO website).

If the Power Generating Module is Fully Type Tested and registered in the ENA Type Test Verification Report Register, this application form should include the Manufacturer's reference number (the Product ID).

If part of the Power Generating Module is Type Tested and registered with the ENA Type Test Verification Report Register, this application form should include the Manufacturer's reference number (the Product ID) and Form A2-1 or A2-2 or A2-3 (as appropriate) should be submitted to the DNO with this form.

If the Power Generating Module is neither Fully Type Tested or Type <u>Tested</u> then and Form A2-1 or A2-2 or A2-3 should be submitted to the DNO with this form.

To ABC electricity distribution	DNO
99 West St, Imaginary Town, ZZ99 9A	A abced@wxyz.com
Generator Details:	
Generator (name)	
Address	
Post Code	
Contact person (if different from Generator)	
Telephone number	
E-mail address	
MPAN(s)	
Installer Details:	
Installer	
Accreditation / Qualification	
Address	



Form A3-1 - Notification Form

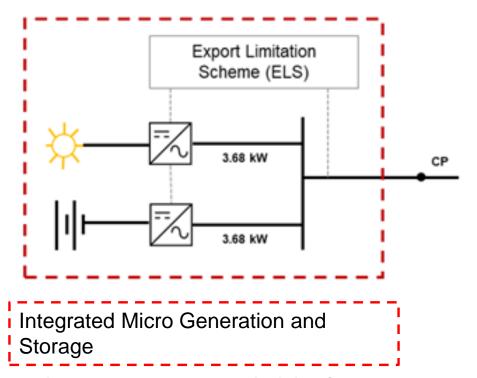
- Notify the DNO (us) within 28 days of commissioning the generating unit (*legal requirement*)
- ➤ Submit the "Installation Document for Type A Power Generating Modules" G99 Form A3-1
- ➤ Send supporting information circuit diagram
- > Submitted to G98notifications@enwl.co.uk

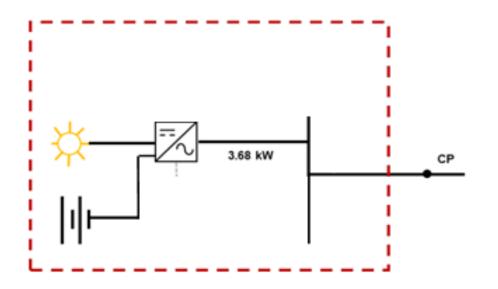
ENA Engineering Recommendation G99 Issue 1 Amendment 4 2019 Page 1

	Page 1
Form A3-1	: Installation Document for Type A Power Generating Modules
Please complete an	d provide this document for every Power Generating Facility .
Part 1 should be cor	mpleted for the Power Generating Facility.
Where the installation each part of the installation	completed for each of the Power Generating Modules being commissioned. On is phased the form should be completed on a per Generating Unit basis as stallation is completed in accordance with EREC G99 paragraph 15.3.3. For the reference to PGM in this form should be read as reference to Generating
Form A3-1 Part 1	
	ity distribution DNO nary Town, ZZ99 9AA abced@wxyz.com
Generator Details:	
Generator (name)	
Address	
Post Code	
Contact person (if different from Generator)	
Telephone number	
E-mail address	
MPAN(s)	
Generator signature	
Installer Details:	
Installer	
Accreditation /	

EREC G99 – Fast track connection process for integrated micro generation and storage







Not Micro Generation and Storage
G98 is applicable as this is a 3.68kW PGM

Fast track process is available for integrated micro generation and storage on the same site, if;

- Type tested
- ➤ 16 Amps > Aggregate Capacity < 32 Amps per phase
- Individual Capacity < 16 Amps</p>
- G100 16 Amp export limit

EREC G99 – Fast track connection process for integrated micro generation and storage



Form A1-2 Application Form

- ➤ Submit "Application for Connection of Power Generator Modules with total aggregate capacity <50kW 3-phase and 17kW single phase" G99 Form A1-1
- Submitted to <u>connectionapplications@enwl.co.uk</u>
- ENWL check that Integrated Micro Generation and Storage installation requirements are satisfied
- > ENWL aim to respond in 10 working days
- Receive and accept connection offer

ENA Engineering Recommendation G99 Issue 1 Amendment 4 2019 Page 1

Form A1-2: Application for connection of Fully Type Tested Integrated Micro Generation and Storage installations

For Integrated Micro Generation and Storage installations, this simplified application form can be used where all of the following eligibility criteria apply:

- . The Power Generating Modules are located in a single Generator's Installation;
- The total aggregate capacity of the Power Generating Modules (including Electricity Storage devices) is between 16 A and 32 A per phase;
- The total aggregate capacity of the Power Generating Modules that are Electricity Storage devices do not exceed 16 A per phase and the total aggregate capacity of the Power Generating Modules that are not Electricity Storage devices do not exceed 16 A per phase.
 Note that if the total aggregated capacity of Electricity Storage and non-Electricity Storage devices is no greater than 16 A per phase, the single premises procedure described in EREC G88 applies;
- All of the Power Generating Modules (including Electricity Storage units) are connected via EREC G98 Type Tested Inverters (or EREC G83 Type Tested Inverters, where the Power Generating Module was installed prior to 27 April 2019)
- An EREC G100 compliant export limitation scheme is present that limits the export from the Generator's Installation to the Distribution Network to 16 A per phase; and
- The Power Generating Modules will not operate when there is a loss of mains situation

DNOs may have their own forms; refer to the DNO's websites and online application tools. If the Power Generating Module is registered with the ENA Type Test Verification Report Register, the application should include the Manufacturer's reference number (the Product ID).

If all the eligibility criteria apply the DNO will confirm that the installation can proceed. The planned commissioning date stated on the application shall be within 10 working days and 3 months from the date the application is submitted.

On completion of the installation the Installer shall submit the commissioning sheets, as required in EREC G100 alonoside the EREC G99 forms.

То	ABC electricity distribution		DN	10	
	99 West St, Imaginary Town, ZZ	AA8 88		abced@wxyz.com	
Gene	erator Details:				
Gene	erator (name)				_
Addr	ess				
Post	Code				_
	act person (if different from erator)				
Telep	phone number				
E-ma	ail address				_

EREC G99 – Fast track connection process for integrated micro generation and storage



Form A3-2 - Notification Form

- Commissioning date shall be within 10 working days and 3 months from the date that the application
- > Notify the DNO (us) within 28 days of commissioning the generating unit (legal requirement)
- > Submit the "Installation Document for Integrated Micro **Generation and Storage" G99 Form A3-2**
- Send supporting information circuit diagram
- Submitted to G98notifications@enwl.co.uk



ENA Engineering Recommendation G99 Form A3-2: Installation Document for Integrated Micro Generation and Storage Please complete and provide this document for each Integrated Micro Generation and Storage Part 1 should be completed for the Integrated Micro Generation and Storage installation. Part 2 should be completed for each of the Power Generating Modules (is for the Electricity Storage Inverters and non-Electricity Storage Power Generating Module Inverters) being commissioned. Where the installation is phased the form should be completed on a per Generating Unit basis as each part of the installation is completed in accordance with EREC G99 paragraph Form A3-2 Part 1 To ABC electricity distribution 99 West St, Imaginary Town, ZZ99 9AA abced@wxyz.com Generator Details: Generator (name) Address Post Code Contact person (if different from Generator) Telephone E-mail address MPAN(s) Generator signature Installer Details: Installer



Standard Application Form SAF

- Submit Standard Application Form (ENA or ENW website)
- Submitted to <u>connectionapplications@enwl.co.uk</u>
- ➤ ENWL will provide a quotation for LV generator connections within 45 working days
- Receive and accept connection offer

ENA Engineering Recommendation G99 Issue 1 Amendment 4 2019

Form A1-2: Application for connection of Fully Type Tested Integrated Micro Generation and Storage installations

For Integrated Micro Generation and Storage installations, this simplified application form can be used where all of the following eligibility criteria apply:

- . The Power Generating Modules are located in a single Generator's Installation;
- The total aggregate capacity of the Power Generating Modules (including Electricity Storage devices) is between 16 A and 32 A per phase;
- The total aggregate capacity of the Power Generating Modules that are Electricity Storage devices do not exceed 16 A per phase and the total aggregate capacity of the Power Generating Modules that are not Electricity Storage devices do not exceed 16 A per phase. Note that if the total aggregated capacity of Electricity Storage and non-Electricity Storage devices is no greater than 16 A per phase, the single premises procedure described in EREC G98 applies;
- All of the Power Generating Modules (including Electricity Storage units) are connected via EREC G98 Type Tested Inverters (or EREC G83 Type Tested Inverters, where the Power Generating Module was installed prior to 27 April 2019)
- An EREC G100 compliant export limitation scheme is present that limits the export from the Generator's Installation to the Distribution Network to 16 A per phase; and
- The Power Generating Modules will not operate when there is a loss of mains situation.

DNOs may have their own forms; refer to the DNO's websites and online application tools. If the Power Generating Module is registered with the ENA Type Test Verification Report Register, the application should include the Manufacturer's reference number (the Product ID).

If all the eligibility criteria apply the DNO will confirm that the installation can proceed. The planned commissioning date stated on the application shall be within 10 working days and 3 months from the date the application is submitted.

On completion of the installation the Installer shall submit the commissioning sheets, as required in EREC G100 alongside the EREC G99 forms.

То	ABC electricity distribution	ı	DNO		
	99 West St, Imaginary Town, ZZ	AAR 66	abced@wxyz.con	1	
Gene	erator Details:				
Gene	erator (name)				
Addn	ess				
Post	Code				
	act person (if different from erator)				
Telep	phone number			·	
E-ma	iil address				·

EREC G99 – Standard Application Form, SAF





Connection of Power Generating Modules to DNO Distribution Networks in accordance with EREC G99

Version 2, January 2019

Changes include:-

- Alignment of terminology with G99 (PGM, GU etc)
- Inclusion of storage data
- New technical data

Can be accessed from our website: https://www.enwl.co.uk/get-connected/new-connection/generation-connection/over-200kw/

www.energynetworks.org

EREC G99 – Standard Application Form, SAF

•SAF >50kW 3-phase

- •Different parts submitted at different times
- •Different parts for different technologies

- Part 1 Contact details, location and operational information
- Part 1a Supplementary contact details
- Part 2 Power Generating Facility general data
- Part 3 Power Generating Module model data

Initial Submission

Part 4a Synchronous Power Generating Modules

- Part 4b Power Park Module model data: Fixed speed induction Generating Units
- Part 4c Power Park Module model data: Doubly fed induction Generating Units
- Part 4d Power Park Module model data: Series inverter connected Generating Units
- Part 4e Power Park Module model data: Electricity Storage plant
- **Part 4f Transformer information**
- Part 5 Additional data which may be required by the DNO

Prior to Synchronising



Additional forms are required when the generator is not type tested

- Submit evidence of compliance with application
 - **Compliance Verification Report for Synchronous Power Generating Modules > 50 kW" Form A2-2**
 - "Compliance Verification Report for Inverter Connected Power Generating Modules" Form A2-3
- Submit "Site Compliance and Commissioning test requirements for Type A Power Generating Modules" Form A2-4 if the Interface Protection is not Type Tested or for other site compliance tests are required

Form A2-2: Compliance Verification Report for Synchronous and Asynchronous inverter) Power Generating Modules > 50 kW and also for Synchronous (non-inverter) Power Generating Modules ≤ 50 kW where the application of this form is preferred to that in Form A2-1 This form should be used by the Manufacturer to demonstrate and declare compliance with requirements of EREC G00. The form can be used in a variety of ways as detailed below. 1. To obtain Fully Type Tested status The Manufacturer can use this form to obtain Fully Type Tested status for a Power Gen Module by registering this completed form with the Energy Networks Association (ENA) Trest Verification Report Register. 2. To obtain Type Tested status for a product This form can be used by the Manufacturer to obtain Type Tested status for a product who used in a Power Generating Module by registering this form with the relevant parts comp with the Energy Networks Association (ENA) Type Test Verification Report Register. 3. One-off Installation	proach
inverter) Power Generating Modules > 50 kW and also for Synchronous (non-inverter) Power Generating Modules ≤ 50 kW where the ap of this form is preferred to that in Form A2-1 This form should be used by the Manufacturer to demonstrate and declare compliance with requirements of EREC G99. The form can be used in a variety of ways as detailed below: 1. To obtain Fully Type Tested status The Manufacturer can use this form to obtain Fully Type Tested status for a Power Gen Module by registering this completed form with the Energy Networks Association (ENA) Types to obtain Type Tested status for a product This form can be used by the Manufacturer to obtain Type Tested status for a product who used in a Power Generating Module by registering this form with the relevant parts comp with the Energy Networks Association (ENA) Type Tested status for a product who used in a Power Generating Module by registering this form with the relevant parts comp with the Energy Networks Association (ENA) Type Test Verification Report Register.	proach
requirements of EREC G99. The form can be used in a variety of ways as detailed below. 1. To obtain Fully Type Tested status The Manufacturer can use this form to obtain Fully Type Tested status for a Power Gen Module by registering this completed form with the Energy Networks Association (ENA) Ty Test Verification Report Register. 2. To obtain Type Tested status for a product This form can be used by the Manufacturer to obtain Type Tested status for a product wi used in a Power Generating Module by registering this form with the relevant parts comp with the Energy Networks Association (ENA) Type Test Verification Report Register.	erating
The Manufacturer can use this form to obtain Fully Type Tested status for a Power Gen Module by registering this completed form with the Energy Networks Association (ENA) Ty Test Verification Report Register. 2. To obtain Type Tested status for a product This form can be used by the Manufacturer to obtain Type Tested status for a product wi used in a Power Generating Module by registering this form with the relevant parts comp with the Energy Networks Association (ENA) Type Test Verification Report Register.	
Module by registering this completed form with the Energy Networks Association (ENA) To Test Verification Report Register. 2. To obtain Type Tested status for a product This form can be used by the Manufacturer to obtain Type Tested status for a product will used in a Power Generating Module by registering this form with the relevant parts complewith the Energy Networks Association (ENA) Type Test Verification Report Register.	
This form can be used by the Manufacturer to obtain Type Tested status for a product will used in a Power Generating Module by registering this form with the relevant parts comp with the Energy Networks Association (ENA) Type Test Verification Report Register.	
used in a Power Generating Module by registering this form with the relevant parts comp with the Energy Networks Association (ENA) Type Test Verification Report Register.	
One-off Installation	
This form can be used by the Manufacturer or Installer to confirm that the Power Genera Module has been tested to satisfy all or part of the requirements of this EREC G99. This for shall be submitted to the DNO as part of the application.	ating orm
A combination of (2) and (3) can be used as required, together with Form A2-4 where complia the Interface Protection is to be demonstrated on site.	ince of
Note:	
If the Power Generating Module is Fully Type Tested and registered with the Energy Netwo Association (ENA) Type Test Verification Report Register, the Installation Document (Form A3 A3-2) should include the Manufacturer's reference number (the Product ID), and this form do need to be submitted.	3-1 or
Where the Power Generating Module is not registered with the ENA Type Test Verification Register or is not Fully Type Tested this form (all or in parts as applicable) needs to be comp and provided to the DNO, to confirm that the Power Generating Module has been tested to sall or part of the requirements of this EREC G99.	leted
PGM technology	
Manufacturer name	
Address	
Tel Web site	$\neg \neg$
E-mail	$\neg \neg$
Registered Capacity, use separate sheet if more than one connection option. kW	



Form A3-1 - Notification Form

- ➤ Generator is likely to be in contact with our Design engineer's and they will organise with you all necessary aspects of the connection including G99 forms
- Submit "Installation Document for Type A Power Generating Modules" G99 Form A3-1 within 28 days
- Send to ENWL Design Engineer



Form A3-1	: Installation Document for Type A Power Generating Mo
_	nd provide this document for every Power Generating Facility.
·	mpleted for the Power Generating Facility.
Part 2 should be of Where the installation	completed for each of the Power Generating Modules being commission is phased the form should be completed on a per Generating Unit bas stallation is completed in accordance with EREC G99 paragraph 15.3.3 is reference to PGM in this form should be read as reference to Genera
Form A3-1 Part 1	
	city distribution DNO nary Town, ZZ99 9AA abced@wxyz.com
Generator Details:	
Generator (name)	
Address	
Post Code	
Contact person (if	
different from Generator)	
Generator) Telephone	
Generator) Telephone number	
Generator) Telephone number E-mail address	
Generator) Telephone number E-mail address MPAN(s) Generator	
Generator) Telephone number E-mail address MPAN(s) Generator signature	

EREC G99 – Type A witness testing



- ➤ We may witness LV Type A PGMs in line with EREC G99 section 16.3
- ➤ Witness testing of Type A PGMs which are not fully type tested shall only be required where the generator does not provide complete commissioning records to demonstrate compliance with the relevant parts of G99.
- ➤ Generators shall be reminded that they are legally obliged under the ESQCR Regulation 22 to have appropriate equipment to prevent danger and interference to the distribution network.

EREC G98 and G99 Discussion



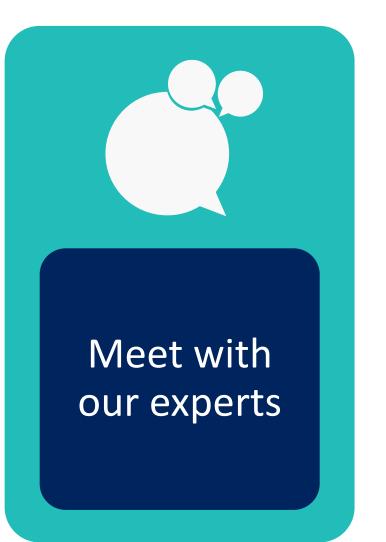






FAQs on website





EREC G99 - Further information



➤ Electricity North West Website

https://www.enwl.co.uk/get-connected/new-connection/generation-connection/engineering-recommendation-g99

> ENA Website

http://www.energynetworks.org/electricity/engineering/distributed-generation/engineering-recommendation-g59.html

> DG Connection Guides

http://www.energynetworks.org/electricity/engineering/distributed-generation/dg-connection-guides.html

Distribution Code DPC7

covers requirements for embedded generators including G99

http://www.dcode.org.uk/





1) Do you now know what is expected of you?

2) Is there anything that is still unclear for you?

3) Is there anything more that you think we can do to help?





Your Post Acceptance Journey Chris Fox

Stay connected...











www.enwl.co.uk

Our Commitment to you – 2019-20 DG LV ICE Workplan





Commitment:-

We will clarify the process followed after acceptance of a quote

Action:-

We will engage with stakeholders to review and improve the post acceptance process.

Output:-

We will publish the revised process as agreed with stakeholders

Stakeholder Engagement





Reviewed existing guidance

DG LV and DG HV Workshop

Table discussions

Feedback Forms





Process Flow

Easy access / links to Forms

Access to the Team

1-2-1 assistance

Checklist

Worked Examples

Post acceptance – Available Guidance





Post Acceptance Pack – Proposal





Post Acceptance Proposals



- Provision of 'Post Acceptance Pack' for HV and LV Connections
- Information to be included:-
 - What happens next
 - Contact information
 - Links to Forms
 - Links to useful information
- Continued access to the team to provide support surgery sessions, ad hoc meetings etc





1) Does this meet with your expectations?

2) What else would you like?

3) Would you like to see any further changes to our delivery lifecycle?

Question & Answer Session





relectricity north west

Bringing energy to your door



Wrap up and Close

Mark Williamson

Stay connected...











www.enwl.co.uk

Wrap Up & Close



Please give us your honest feedback on the forms provided

Presentation slides will be available via our <u>website</u> shortly.

Future events, including webinars are available <u>here</u>

Don't forget to get in touch with us at ICE@enwl.co.uk

Thank you for your attendance and have a safe journey home.



