



# ICP IDNO Workshop

27 September 2019

## Feedback Summary

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## Attendance

- 39 stakeholders registered to attend this event, with 24 attending on the day. This gives us an attendance rate of 62% - higher than the previous ICP workshop held in January 2019, which had a 41% attendance rate.
- Two delegates cancelled their attendance prior to the event due to other commitments.
- This year we introduced calendar invites to our event strategy, and they have proven to be an effective tool to remind those who registered early, whilst also offering everyone an easy way to notify us of change of plans nearer to event date.
- 100% of attendees rated the event as 'useful' or 'very useful'.

## Topics for next time

- Notify construction teams of NMS changes before it goes live in January 2020
- IDNO content



- We asked stakeholders what topics they found most useful out of those offered at the event. EV Connections, Earthing and Organisational Changes came out on top with the Heat map tool and networking lunch also proving very useful.

“Earthing - need to have a better understanding of what is required for type 2 and 3 Earthing, with better working examples of Earthing calculations. May require a surgery session to go through this topic.”

“EV strategy, Earthing, NMS debate & interaction with Electricity North West.”

“EV, IDNO / DNO Engagement.”



“Timing was good.”

“Length of slide presentations was effective and allowed maximum attention on subject matter.”

“Timing was ok but morning or afternoon would be better to allow flexibility at the other end of the day.”







“Very well run seminar.”



“Good format for the content of the workshop.”

