



# DG HV EHV LONDON EVENT

21 November 2019

Feedback Summary

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## Attendance

- 22 stakeholders registered to attend this event, with 19 attending on the day. This gives us an attendance rate of 86% - higher than the previous workshop held in September 2019, which had a 62% attendance rate.
- Two delegates cancelled their attendance immediately before the event due to other commitments.
- Engagement Feedback was good leading up to the event and keeping the delegates informed.
- 100% of attendees feedback rated the event as 'useful' or 'very useful'.

## Topics for next time

- Flexible ANM connections
- Heat pumps
- G99 updates
- Organisation charts
- Easements



We asked stakeholders what topics they found most useful out of those offered at the event.

- G99 and Heatmap Tools and Capacity
- A&D Fees
- Venue and location a resounding success with more events anticipated by the delegates

“All really useful. Good Engaged ENWL Team. Wide range of topics covered “

“Very useful event with London venue a “great choice”

“Keep London events for large DG Customers. Timings worked well”

“Round Table discussions Good”

# Feedback



“Location was great.  
Overall day was very useful”

“Timing and location excellent  
Good event thanks for coming down  
to London”



“Good info on LPATM GPS and improving  
the connections process as this enables us  
to do our job more efficiently”

“All really useful as this was the first  
physical event outside of area.”

