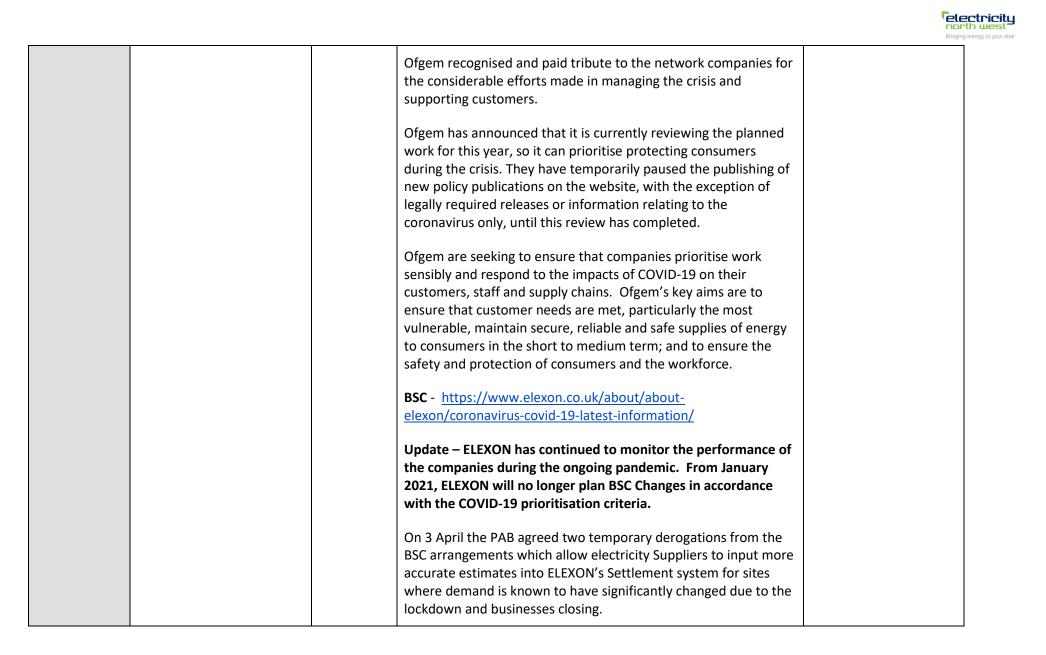


Regulation and policy update for community and local energy stakeholders (March 2021)

We are producing this document in response to stakeholder feedback to help highlight relevant regulation and policy and provide context as to why it is important to community and local energy stakeholders. The electricity industry is going through a period of rapid development so we can't promise that this will be an exhaustive list, but will hopefully be a useful summary and prompt for further reading. Only the updated sections are included here. This update does not directly include legislative changes.

| Name of regulation / policy | What is it? | Owner | What stage is it at? | Why it matters |
|--------------------------------------|---|---------|--|--|
| COVID-19 Industry implications | Ofgem and the various code administrators have been publishing numerous documents in response to the impacts of COVID-19 on the energy sector. | Various | Update – Ofgem has continued with its programme of improving the mechanisms to support customers and the industry through the pandemic. Ofgem has set out the mechanisms to recover any bad debts arising as a direct result of the Network Charge Deferral (NCD) scheme. It has also completed and published "Consumers' Experiences with Energy During the Covid-19 Pandemic – Summary of Research Findings" to develop its next steps. | These changes have been brought in to recognise the issues which are likely to be created (or have already resulted) from the pandemic and government response. |
| | | | Ofgem and the Code administrators have been responding to the significant challenges resulting from the COVID 19 pandemic. A number of derogations have been put in place (See below) and these will be under review as the situation develops. Ofgem - https://www.ofgem.gov.uk/coronavirus-covid-19 | These changes are likely to be kept under review. |





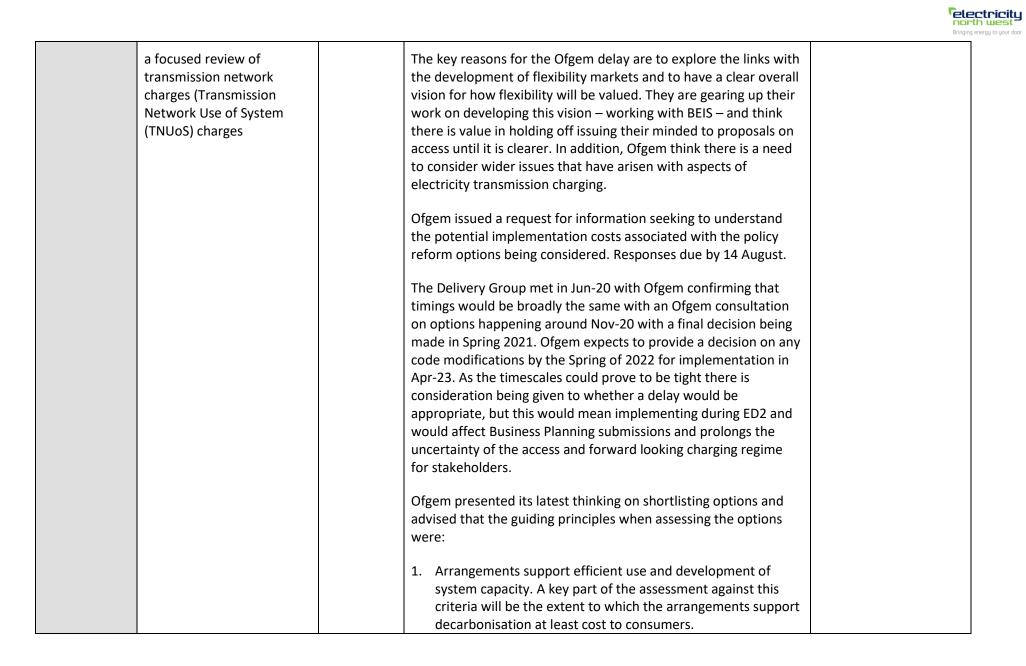
| DCUSA Change Proposal (DCP) 383 'Provision for Distributors to move meters for a service alteration' | Proposed change under the Distribution Connection & Use of System Agreement (DCUSA) to define a process detailing when a Distributor can move a Supplier's meter during service alteration works. | DCUSA | This will protect Suppliers from additional costs they could incur if Settlement continued to use 'business as usual' estimation methods that were not designed to handle such rapid market- wide changes in customer demand. ELEXON has also suspended a number of performance assurance activities for the foreseeable future. NEW -When customers request a service alteration, the coordination / planning and the attendance of the Supplier on the same date as the Distributor to move the meter to maintain supply requires co-ordination. Some Distributors have carried out this activity, including moving a meter owned by the supplier for customers where coordination of work between Distributors and Suppliers has not been successful. More recently, due to the impacts of the Covid-19 pandemic on Suppliers and their Meter Operators, Some distributors have assisted with meter moves in some circumstances helping to reduce the impact on customers and improve their experience. | This change will improve the customer journey through the service alterations process by offering a 'one stop shop'. |
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| <u>Targeted</u> <u>charging</u> <u>review</u> : Significant code review. | This is Ofgem's method to review current industry rules/frameworks and this review will focus on: consideration of reform of residual charging for transmission and | Ofgem | UPDATE – Three of the seven Connection & Use of System Code modifications related to the Targeted Charging Review have been approved by Ofgem. The decisions on the remaining four modifications are expected over the coming few months. Jan-21 - All Targeted Charging Review related modifications/change proposals for the Connection & Use of System Code (CUSC) and the Distribution Connection & Use of | To spread the costs of maintaining the electricity grid more fairly providing savings for consumers. |



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| distribution, for both | System Agreement (DCUSA) were submitted to Ofgem for the | |
| generation and demand, to | final decision. Ofgem has already approved the four DCUSA | |
| ensure it meets the | changes and one of the five CUSC modifications. | |
| interests of consumers, | | |
| both now and in future; | In looking at the cross-code implications of the change proposals | |
| and | Ofgem is waiting for the whole suite of these to be submitted | |
| | before making its final determinations. | |
| keeping the other | | |
| 'embedded benefits' that | The code modifications to implement Ofgem's decision are at | |
| may be distorting | different stages of the change process, however some of them | |
| investment or dispatch | are already with Ofgem for final determination. | |
| decisions under review. | | |
| | Change Proposals to the relevant industry codes were submitted | |
| | to the code administrators which resulted in Working Groups | |
| | being set up to progress these through the change process. | |
| | Where changes link to other codes care was taken to set up | |
| | combined Working Groups to avoid the duplication of work. | |
| | Ofgem published its decision on 21 November 2019 and has | |
| | decided to make changes to the way in which some of the costs | |
| | of the electricity networks are recovered, so that the 'residual | |
| | charges' are recovered more fairly now and in the future. Fixed | |
| | charges are to be levied on final demand consumers only and will | |
| | be implemented for transmission charges in 2021 and for | |
| | distribution charges in 2022. For distribution charges, domestic | |
| | customers will pay a single residual charge set for each licensed | |
| | area and non-domestic customers will be charged on the basis of | |
| | a set of fixed charging bands also set for each Distribution | |
| | Network Area. Ofgem maintains that its decision is positive news | |
| | for consumers with the costs of maintaining the electricity grid | |
| | being spread more fairly and consumers saving £300m per year | |
| | from 2021, with £4bn-£5bn consumer savings in total over the | |
| | period to 2040. | |
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| | | | The TCD extension requires modifications to be united as it at | |
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| | | | The TCR outcome requires modifications to be raised against relevant industry codes and Ofgem requires National Grid Electricity System Operator (NGESO) and separately, the electricity Distribution Network Operators (DNOs) to work together and bring forward modification proposals to be progressed through workgroups over the next few months and submitted to Ofgem in time to allow implementation within the specified timeframes. Consequently, on the 20 December 2019 the Energy Networks Association, on behalf of NGESO and the DNOs, provided the joint plan to Ofgem setting out how they will work together and collaborate with other relevant industry stakeholders to achieve the timeframes. | |
| Access and forward looking charges review: Significant Code Review | This is Ofgem's method to review current working practices and this review will focus on: a review of the definition and choice of access rights for transmission and distribution users a wide-ranging review of distribution network charges (Distribution Use of System (DUoS) charges) a review of the distribution connection charging boundary | Ofgem | UPDATE – From a Distributors perspective this Significant Code Review is on hold until Apr/May 2021 while Ofgem carries out further work with a view to reassess the options being considered for Distribution Use of System (DUoS) and Transmission Network Use of System (TNUoS) charging, recognising that delays put the April 2023 implementation date at risk. This could result in a phased implementation approach being taken for elements of this Significant Code Review. Jan-21 – Responses were provided to the request for information and Ofgem had been planning to publish its minded to proposals for consultation by the end of this year but has now decided to push this back into 2021. This has an impact on development of the initial RIIO-ED2 business plan and Ofgem is considering in particular how impacts could be managed through re-openers or uncertainty mechanisms. | The objective of this Significant Code Review is to ensure that electricity networks are used efficiently and flexibly, reflecting users' needs and allowing consumers to benefit from new technologies and services while avoiding unnecessary costs on energy bills in general. |





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| | | | Arrangements reflect the needs of consumers as appropriate for an essential service. Any changes are practical and proportionate. The options being taken forward are: Improving the definition and choice of access rights Potential reforms of the upfront charges for connecting to the distribution networks Methodology for the network cost models used to set Distribution Use of System (DUoS) charges Extent of locational granularity Design of DUOS charges ie the basis on which users are charged Methodology underpinning the flows on the network model used to set Transmission Network Use of System (TNUOS) Charges Better locational signals through TNUOS charges – embedded generation Design of TNUOS demand charges ie the basis on which users are charged Over the coming months these options will be subject to detailed assessment leading to an Ofgem minded-to decision in Autumn 2020. | |
| <u>Switching –</u> <u>Significant</u> <u>Code Review</u> | This is Ofgem's method to review current working practices and this review will focus on: | Ofgem | Update – Ofgem have delayed the publication of their response to their proposed changes to the licences of Electricity Distribution Network Operators and Suppliers, Gas Suppliers, Shippers and Transporters and the Data Communication | The rationale for intervention is the current switching arrangements result in negative outcomes for |



| | implementing changes to switching arrangements that will enable consumers to switch their energy supplier reliably and quickly, including by the end of the next working data if they chose requiring the Data Communications Company to procure a new Centralised Switching Service (CSS) that will facilitate reliable and fast switching across has and electricity markets. | | Company to facilitate both the Retail Codes Consolidation and enable faster and more reliable switching. Ofgem's timetable: Ofgem will publish an updated version of the Switching licence changes and a Retail Energy Codes (REC) v3.0 consultation in March 2021 Ofgem will publish a decision on the Switching licence changes in July 2021. Ofgem will designate a REC v3.0 in September 2021. Switching go live is summer 2022. | some consumers and were designed in the last century and potentially act as a brake on innovation. In the future, the way that registration date and/or the switching process is managed could require changes if say consumers might want to power their houses from one supplier and their cars from another. |
|---|--|-------|---|---|
| <u>Retail Codes</u> <u>Consolidation</u> <u>– Significant</u> <u>Code Review</u> | In February 2019, Ofgem confirmed their intention to deliver a Retail Code Consolidation Significant Code Review. Under this Significant Code Review Ofgem are proposing to transfer most of the content of the electricity Master Registration Agreement and gas equivalent into version v2.0 of the Retail Energy Code. | Ofgem | Update – in December 2020 Ofgem issued a consultation on the schedules to the Retail Energy Code (REC) v2.0 which would enable retail code consolidation. The consultation closed on the 23 February 2021. In addition, to merging the content from the MRA with the gas equivalent, Ofgem also consulted on transferring a number of metering codes of practice and the Green Deal provisions into the REC. Some of these changes have consequential changes for other codes. On the 8 February Ofgem designated REC v1.0 which extended the REC Company powers and detailed the transition arrangements for the retail codes consolidation. | A number of processes are being considered for inclusion in the Retail Energy Code v2.0 under this review which are non-switching such as provisions for Theft of Energy, Green Deal, Metering and priority services register. Ofgem's decision on the final version of the REC |



| | | | Ofgem designate the Retail Energy Code v2.0 in July 2021. Retail Codes Consultation comes into force on 1 September 2021 | v2.0 detail will be announced in April 2021. |
|--|---|---|---|--|
| DP126 'Smart meter consumer data access and control' | In May 2020, Citizens Advice raised a new modification proposal to the Smart Energy Code. They believe most consumers are dependent on their existing energy Supplier to provide mechanisms for consumer viewing or sharing of their energy data. Citizen Advice state that the energy data that consumers can access through their smart meter In-Home Display (IHD) does not include all the information that the Data Communication Company (DCC) holds about a consumer's energy supply. They are proposing a new mechanism for direct consumer access and control of energy use data that they believe would provide greater visibility | SECAS (Smart Energy Code administrat or) | Update – In February 2021, Citizens Advice withdrew this draft proposal from the modifications process on the grounds that they are pursuing an alternative solution. | It was too early to be able to the understand how the proposal would have impacted community and local energy, as the proposal wasn't further developed. However, Citizen Advice believed the proposal could have also support engaged consumers and third parties acting on their behalf to support greener and more cost- efficient energy choices. |



| | and transparency of DCCs data processing. | | | |
|--|--|-------|--|--|
| Mandatory Half Hourly Settlement Significant Code Review | Settlement reconciles differences between a supplier's contractual purchases of electricity and the demand of its customers. Generators and suppliers trade electricity in the wholesale market in half-hourly periods. Currently, most customers are settled on a 'non-half- hourly' basis using estimates of when they use electricity, based on a profile of the average consumer usage and their own meter reads (taken over weeks and months). | Ofgem | Update – Ofgem are proposing to appoint ELEXON as the manager of the MHHS review whilst retaining sufficient power to retake control of the processes if the industry does not deliver in the required timescales. Ofgem will be publishing several consultations in Spring 2021, including the full business case for the proposed changes. Ofgem are consulting on issues relating to the introduction of market-wide half-hourly settlement (MHHS) across the electricity retail market. MHHS will place the right incentives on retailers to develop and offer new tariffs and innovations that encourage and enable more flexible use of energy, for example, time of use tariffs, automation, vehicle to grid solutions and battery storage. Accompanying the consultation document is a draft impact assessment (IA) of the introduction of MHHS. The IA sets out the potential impact of Ofgem's preferred option for implementation, as well as the other options we have considered. Ofgem has also published a separate paper on the consumer impact of MHHS. We have responded to Ofgem's consultation. Ofgem will use the feedback from the responses to complete its full business case early next year. Ofgem are keen to understand the impact of COVID-19 on the timetable to ensure that the program is deliverable. | This significant code review will change the way that suppliers bill customers and will also change the amount of data provided to the industry. |