

Salford City Council

Useful Numbers and Services



Bringing energy to your door

Service	Description	Contact Details
Salford City Council Call Centre	All local authority Departments	<p>0161 793 2500.</p> <p>(This is now the preferred method to contact the council's departments)</p> <p>Website:</p> <p>www.salford.gov.uk/</p> <p>Civic Centre, Chorley Road, Swinton, Salford, M27 6BY</p>
Age UK Salford	Support for elderly citizens	<p>0161 788 7300</p> <p>Email: administrator@ageuksalford.org.uk</p> <p>Website: www.ageuk.org.uk/salford</p> <p>108 Church Street Eccles Manchester M30 0LH</p>
AskSARA:	Free, online user-friendly tool aimed at assisting people help themselves with daily activities in their own home.	<p>0300 999 0004</p> <p>Website: www.asksara.dlf.org.uk</p>
Blue Badge	Blue Badges allow disabled people to park closer to where they need to. Blue badge holders can be either the driver or the passenger of a vehicle they travel in.	<p>0161 909 6510</p> <p>Website: www.salford.gov.uk/bluebadges</p>
Care On Call	Mobile Warden Service, offering a range of support and help to stay living independent.	<p>0161 833 0217</p> <p>Website: www.salford.gov.uk/careoncall</p>
Carers Centre	For those providing unpaid support to family or friends who could not manage without this help.	<p>0161 833 0217</p> <p>Website: www.salfordcarerscentre.co.uk</p>





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Children's Social Services	Report concerns about a child who has suffered harm, neglect or abuse.	0161 603 4500 Website: CSDBusinessSupport@salford.gov.uk Civic Centre, Chorley Road, Swinton, Salford, M27 6BY
Citizens Advice Bureau (CAB)	Provides free, confidential advice. Staff are trained to give information on virtually any issue, including problems with debt, benefits, employment, housing, discrimination and more.	Call Advice Service on 0300 330 1153 Monday to Friday 10 - 4pm. Website: https://salfordcab.org.uk/home-2/contact-us/ Registered Office Langworthy Cornerstone 451 Liverpool St Salford M6 5QQ
City West Housing	Help for older or disabled City West tenants who are able to provide via their Equipment and Adaptations Service help to tenants to remain independent in their home.	0300 123 5522 Website: www.citywesthousingtrust.org.uk Report a repair: https://www.citywesthousingtrust.org.uk/report-a-repair Out of hours team call 0300 123 55 22 .
Council Tax and Housing Benefits		0161 793 2500 Website: https://contactus.salford.gov.uk/?formtype=CT_CONTACT Civic Centre, Chorley Road, Swinton, Salford, M27 6BY
Disabled Living	Provides impartial information about equipment and service for older people to help residents maintain independence and stay in their own home.	0161 607 8200 Website: www.disabledliving.co.uk
Environmental Services	Any issues related to refuse, recycling, fly tipping and dog fouling.	Email: https://www.salford.gov.uk/report-it/ Civic Centre, Chorley Road, Swinton, Salford, M27 6BY



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Fire Service	Fire safety advice fit, free of charge, state of the art smoke detectors in. Fire safety checks at home or a business.	FREE Safe and Well visit: 0800 555 815 Home/business fire safety enquiries: 0161 909 8610. Website: https://www.manchesterfire.gov.uk/my_area/salford.aspx
Food Bank- Salford	Open Mon-Fri	To join or further Email: info@salfordcentral.foodbank.org.uk Website: https://salford.foodbank.org.uk/ Salford Foodbank Christ Central, Mocha Parade, Salford, M7 1QE
Helping Hands	The Handyperson Service for Salford. They can do lots of jobs; fitting security lights, fitting grab rails, gardening, handy jobs and we could even build your flat pack furniture. Just call our friendly staff to ask. Helping Hands will provide any tools needed to carry out the job.	0161 793 9419 Website: http://www.helpinghandssalford.co.uk/ Swinton Hall Road Swinton Salford M27
Home Improvement Agency	Home repairs and help to move home for the over 50s & vulnerable.	0161 793 2896 Website: www.salford.gov.uk/salfordhia Civic Centre, Chorley Road, Swinton, Salford, M27 6BY
Housing Standards	If a rental property is in an unsafe condition and the landlord will not repair it, contact the Housing Market Support team.	Website: www.salford.gov.uk/landlord-standards

Service	Description	Contact Details
Independent Age	We can provide free impartial advice on home care, care homes, NHS services, housing and other issues.	0800 319 6789 Website: www.independentage.org
Mustard Tree - Salford	Provision: Offer food, clothing and furniture.	0161 228 7331 Email: info@mustardtree.co.uk 15 Southway, Eccles Prescient, M30 0LJ & 50 Hulton District Centre, M28 0AU
Pest Control	fast and effective service for the treatment of a wide range of pest problems in the home, with convenient appointments available	0161 793 2500. Website: www.salford.gov.uk/pests-nuisances-pollution-and-food-hygiene/pests-and-infestations/
Ring & Ride	Provides a door-to-door accessible minibus service for all ages who find public transport difficult to use.	Phone Bookings: 08456 883989 For enquires: 08456 884933 or 0161 2006011 Website: http://www.tfgm.com/ringandride/Pages/default.as.px Enquiries email: enquiries@ringandride.info
Salford City Council – Health Improvement Service	Support on a specific health issue, or just some general advice about becoming healthier, we can offer you friendly one to one support or you can come along to a group.	Website: www.salford.gov.uk/health-and-social-care/health-services/health-improvement-service/what-we-do/
Salford City Council - Warm Salford team	We can provide information on local and national schemes to make your home warmer and reduce your energy bills.	0161 793 2264 Website: www.salford.gov.uk/warmsalford Email: KeepingWarm@salford.gov.uk

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<p>Salford Foundation</p>	<p>Can offer FREE confidential advice on Tarff Switching and Welfare Benefits.</p>	<p>0161 787 8500</p> <p>E-Mail: energyadvice@salfordfoundation.org.uk</p> <p>Website: www.salfordfoundation.org.uk</p> <p>Foundation House, 3 Jo Street, Salford</p> <p>M5 4BD</p>
<p>Salford Assist</p>	<p>We offer short term support to people who are in a crisis including help with emergency supply of gas or electric where there is no heating in the house.</p>	<p>0161 694 3695</p> <p>Website: www.salford.gov.uk/salfordassist</p> <p>Civic Centre, Chorley Road, Swinton, Salford,</p> <p>M27 6BY</p>
<p>Salford Community Leisure</p>	<p>We run a range of sporting, library and cultural opportunities across Salford.</p>	<p>0161 778 0439</p> <p>Website: www.salfordcommunityleisure.co.uk</p>
<p>Salford CVS</p>	<p>We promote positive volunteering. Use your experience and skills to help others or to gain new experience.</p>	<p>0161 787 7795</p> <p>Website: www.salfordcvs.co.uk/</p>
<p>Salix Homes</p>	<p>Can make changes to their dwellings to allow tenants to live more independently.</p> <p>If a problem with mobility, for example if trouble climbing stairs or getting into and out of your bath, Salix may be able to adapt the dwelling.</p>	<p>0800 218 2000</p> <p>Website: www.salixhomes.org/</p> <p>Report a repair: https://www.salixhomes.org/repairs</p> <p>Emergency repairs please call us on 0800 218 2000</p>



Service	Description	Contact Details
Silverline	We offer a free confidential helpline providing information, friendship and advice to older people, open 24 hours a day, every day of the year.	<p>0800 470 80 90</p> <p>Website: www.thesilverline.org.uk</p>
Welfare Rights & Debt Advice	Free confidential benefits advice.	<p>0800 345 7375 (Mon – Fri, 8am - 8pm and Sat 9am- 3pm) Website: www.salford.gov.uk/welfarerights</p> <p>Civic Centre, Chorley Road, Swinton, Salford, M27 6BY</p>