

Manchester City Council

Useful Numbers and Services



Bringing energy to your door

Service	Description	Contact Details
Main switchboard	All enquiries	0161 234 5000 www.manchester.gov.uk Email: contact@manchester.gov.uk
Neighbourhood Services Contact Centre	All general enquiries e.g. Waste, recycling, fly tipping, nuisance and general neighbourhood issues	0161 234 5004 www.manchester.gov.uk Email: contact@manchester.gov.uk
Neighbourhood Services - private sector housing	Contact centre for general enquiries relating to privately owned or rented properties	0161 234 7850 www.manchester.gov.uk Email: contact@manchester.gov.uk
Citywide housing compliance	All enquiries relating to enforcement and compliance issues relating to privately owned or rented properties	0161 234 5500 www.manchester.gov.uk Email: contact@manchester.gov.uk
Pest Control	Pest infestation	0161 234 4928 pest.control@manchester.gov.uk
Manchester Service for Independent Living	Major and minor adaptations and equipment to homes to assist independent living	0161 234 5001 www.manchester.gov.uk



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Strategic Housing Investment Team	Home Improvement loans and grants to assist vulnerable homeowners with essential home repairs.	<p>0161 234 4741</p> <p>www.manchester.gov.uk</p> <p>Email: home.improvement.admin@manchester.gov.uk</p>
Manchester Care & Repair	Help and advice to older home owners to enable them keep their home in good repair. Services include advice and support for energy efficiency, home repairs, handy person services, independent living and those recently home from hospital.	<p>0161 872 5500</p> <p>www.careandrepair-manchester.org.uk</p>
Manchester Move	Information on housing choices within Manchester, including details of homes for rent with not-for-profit landlords.	<p>0333 9009032</p> <p>www.manchestermove.co.uk</p>
Housing Options For Older People (HOOP)	Help for older people, their carers, friends and family, and all adults who are thinking about their future housing and care options.	<p>North Manchester: 0161 720 5805</p> <p>South Manchester: 0161 448 4200</p> <p>Frances.McDermott@northwardshousing.co.uk</p> <p>j.duncan2@southwayhousing.co.uk</p>
Directorate for Children and Families	All enquiries relating to the wellbeing of a vulnerable adult or child. (including to report abuse, neglect or a vulnerable person at risk)	<p>0161 234 5001</p> <p>www.manchester.gov.uk</p>



Service	Description	Contact Details
<p>Revenues and Benefits</p>	<p>The Benefits Service assesses entitlement and makes payments for Housing Benefit, Council Tax Benefit and Education Benefits to those on low incomes.</p>	<p>Council Tax</p> <p>0161 234 5002</p> <p>Benefits</p> <p>0161 234 5003</p> <p>Council Tax</p> <p>www.manchester.gov.uk/counciltax</p> <p>E-mail: ctax.enquiries@manchester.gov.uk</p> <p>Benefits</p> <p>www.manchester.gov.uk/benefits</p> <p>Email: benefit.enquiries@manchester.gov.</p>
<p>Citizens Advice Manchester</p>	<p>Offers free, confidential, impartial and independent advice and information on a wide range of subjects</p>	<p>03444 111 222</p> <p>www.citizensadvicemanchester.org.uk</p>